



School Catalog 2026

875 Harter Parkway, Yuba City, California 95993
530-822-5120 Fax: 530-671-1047



Sutter County Superintendent of Schools
Tom Reusser, Superintendent

www.suttercountyctc.edu

Our Mission & Purpose

Sutter County Career Training Center endeavors to provide practical and marketable training in quality business, medical, and vocational programs. It is our belief that a well-trained, skilled, and confident individual is a valuable asset both to the prospective employer and to this community.

Much more than a corporate philosophy, these few words illustrate the ongoing involvement of our committed faculty and staff guiding our students toward a career and not just another job.

Our Objectives

To achieve our mission, Sutter County Career Training Center stays abreast of developing training trends and employable skills needed in today's medical and business community. Because we are a small, focused educational institution, we are able to re-design and change our courses to meet particular industry needs in a timely fashion.

Sutter County Career Training Center endeavors to fulfill its mission by: 1) developing specialized fields of training in programs that are in demand in the local area; 2) providing students with the skills necessary to gain employment in career fields that are in demand in the local area.

It is also the objective of Sutter County Career Training Center staff and faculty to help students develop critical learning abilities. Students demonstrate these through written and skills testing that reveal learning outcomes particular to their field of study. In order to fully develop students' skills and give them practical experience in real world application, practicum is a vital component of the programs offered at Sutter County Career Training Center.

Sutter County Career Training Center endeavors to teach students values that foster lifelong learning by enabling students to master concepts in their area of study and encouraging them to continue to learn or further their education after gaining employment in their field of study.

Our History

In September of 2021, the Sutter County Superintendent of Schools Office acquired Workforce Training Solutions, Inc. Dba Cambridge Junior College and re-named the institution Sutter County Career Training Center. Workforce Training Solutions Inc. was originally founded in Yuba City, California in 1999. It was initially developed as a training center to train in the basics of Microsoft Office and clerical duties. The curriculum was expanded in 2003 with the addition of a Medical Assistant Program. Since that time, the program offerings have changed and evolved into the program(s) offered today, based on feedback from our advisory committee members who are local employers. 2026 relocated to our new building.

Table of Contents

OUR MISSION AND PURPOSE	1
OUR OBJECTIVES	1
OUR HISTORY	1
TABLE OF CONTENTS	2
GENERAL OVERVIEW	5
FACILITY DESCRIPTION AND LOCATION	5
INSTRUCTIONAL DELIVERY METHODS	5
GENERAL INFORMATION	5
HOURS OF OPERATION	6
ACADEMIC CALENDAR 2025-2026	7
MAKE UP DAY SCHEDULE 2025-2026	8
ADMISSION STANDARDS	9
SCHOOL CATALOG AVAILABILITY	11
ADMISSIONS PROCEDURES	12
VACCINATION POLICIES – MEDICAL PROGRAMS	12
FOREIGN STUDENTS	12
STUDENTS WITH DISABILITIES	13
ENGLISH AS A SECOND LANGUAGE	13
TRANSFER OF CREDITS	14
CREDIT FOR PRIOR EXPERIENCE	14
CLASS CHALLENGE/TEST-OUT POLICY	14
NOTICE CONCERNING TRANSFERABILITY OF CREDITS, HOURS AND CREDENTIALS EARNED AT OUR INSTITUTION	15
PROGRAM DESCRIPTION – MEDICAL ASSISTANT PROGRAM	16
COURSE DESCRIPTIONS FOR MEDICAL DIPLOMA PROGRAMS	18
PROGRAM DESCRIPTION – COSMETOLOGY	21
ACADEMIC POLICIES – EFFECTIVE 07.01.2025	23
STANDARDS OF SATISFACTORY PROGRESS (SAP)	23
MAXIMUM PROGRAM COMPLETION TIME FOR DIPLOMA PROGRAMS	24
QUALITATIVE MEASURES OF SAP - MINIMUM ACADEMIC ACHIEVEMENT	25
GRADING STANDARDS	25
ACADEMIC PROBATION	26
FINANCIAL AID WARNING & FINANCIAL AID PROBATION	26
STUDENT APPEAL PROCESS	27
REINSTATEMENT OF TITLE IV, HEA AID	28
REESTABLISHING SATISFACTORY PROGRESS	28
OTHER ACADEMIC POLICIES	29
INCOMPLETES	29
COURSE WITHDRAWALS	29
COURSE REPEAT POLICY	29
CLASS CHALLENGE / TEST-OUT POLICY	30
INDEPENDENT STUDY	30
ATTENDANCE REGULATIONS FOR DIPLOMA PROGRAMS	31

EXTERNSHIP ATTENDANCE	32
POWER OUTAGES AND NATURAL DISASTERS	32
MAKE-UP WORK	33
MAINTENANCE OF RECORDS DOCUMENTING STUDENT ACADEMIC PROGRESS	33
LEAVE OF ABSENCE POLICY	33
EXTERNSHIP/CLINICAL TRAINING (PRACTICUM)	34
DIPLOMAS/DEGREES AWARDED	35
GRADUATION REQUIREMENTS	35
DEFINITION OF ACADEMIC YEAR FOR CLOCK HOUR PROGRAMS	36
DEFINITION OF CLOCK HOURS	36
STUDENT FULL-TIME STATUS	36
POLICY AND PROGRAM CHANGES	36
CATALOG UPDATES	37
SCHEDULED STARTING DATE DELAYS	37
CANCELLATION, WITHDRAWAL AND REFUND POLICIES	38
TRIAL PERIOD	38
PROGRAM WITHDRAWAL	39
STUDENT'S RIGHT TO CANCEL	39
STUDENT'S RIGHT TO WITHDRAW AND REASONS FOR DISMISSAL	40
RETURN OF TITLE IV REFUND PROCEDURES	41
INTERNAL REFUND POLICY	43
RE-ENTRY POLICY	43
STUDENT INFORMATION	46
EXAMINATION OF STUDENT RECORDS – STUDENT'S RIGHTS UNDER THE FAMILY EDUCATION RIGHTS AND PRIVACY ACT (FERPA)	46
FAMILY EDUCATION RIGHTS AND PRIVACY ACT (FERPA) COMPLAINTS	48
REQUIRED STUDY TIME	49
CLOTHING AND PERSONAL PROPERTY	49
DRESS CODE	49
CONDUCT	49
ACADEMIC INTEGRITY, STUDENT PRIVACY & STUDENT AUTHENTICATION	50
COPYRIGHT INFRINGEMENT POLICY	50
SMOKING	51
DRUG AND ALCOHOL POLICY	51
DRUG VIOLATIONS	52
INDIVIDUAL CLASSES	52
SEXUAL HARASSMENT	52
HEALTH & PHYSICAL CONSIDERATIONS FOR COSMETOLOGY	53
NOTICE OF NON-DISCRIMINATION	54
VISITORS	57
ONLINE LIBRARY	57
STUDENT INTERACTION	57
STUDENT SERVICES	57
CAREER SERVICES ASSISTANCE – MEDICAL ASSISTANT GRADUATES	57
STUDENT HOUSING	58
EMERGENCY RESPONSE & EVACUATION PROCEDURES	58

IDENTITY THEFT PREVENTION AND RED FLAGS	59
FINANCIAL ASSISTANCE	60
FINANCIAL RESPONSIBILITY	60
PAYMENT PLANS	61
APPLICATION PROCESS FOR PAYMENT PLANS	61
BILLING AND COLLECTION OF TUITION & FEES	61
CAL GRANT CONFIRMATION OF ELIGIBILITY	62
DISBURSEMENT OF CAL GRANT FUNDS	63
TITLE IV TOPICS – CONSUMER INFORMATION (MEDICAL ASSISTANT PROGRAM)	65
NSLDS NOTIFICATION	65
HOW STUDENTS APPLY FOR AID AND HOW AID IS DETERMINED	65
VERIFICATION	65
PELL GRANT	65
FSOEG GRANT	65
FEDERAL WORK STUDY	66
DIRECT STAFFORD LOAN	66
DIRECT SUBSIDIZED STAFFORD LOAN	67
DIRECT UNSUBSIDIZED STAFFORD LOAN	67
DIRECT PLUS LOAN	67
REMAINING ELIGIBLE FOR FEDERAL FINANCIAL AID	67
REESTABLISHING ELIGIBILITY FOR FEDERAL FINANCIAL AID	67
FINANCIAL AID DISBURSEMENT PROCEDURES	68
FINANCIAL AID CREDIT CONVERSION POLICY	68
RIGHTS AND RESPONSIBILITIES OF STUDENT RECEIVING FINANCIAL AID	68
ENTRANCE AND EXIT LOAN COUNSELING	68
DIRECT LOAN OMBUDSMAN	68
TERMS AND CONDITIONS FOR OBTAINING DEFERMENTS	69
CAMPUS CRIME AND AWARENESS	69
NET PRICE CALCULATOR	70
CONTACT FOR CONSUMER INFORMATION AND TITLE IV ASSISTANCE	70
BOOK DISTRIBUTION FOR PELL GRANT RECIPIENTS	70
LINK TO COLLEGE NAVIGATOR WEBSITE	70
TUITION AND FEES	70
COST OF ATTENDANCE – MEDICAL ASSISTANT DAY PROGRAM	71
RECORD RETENTION STATEMENT	72
STATEMENT OF ACCREDITATION	72
STATEMENT OF LEGAL CONTROL	72
ADMINISTRATION, STAFF, AND FACULTY	73
TITLE IX OR AFFIRMATIVE ACTION	74
TPPPA-US DEPARTMENT OF EDUCATION	75
UNIFORM COMPLAINT PROCEDURE	75
GRIEVANCE PROCEDURE	75
STUDENT COMPLAINT PROCEDURE - ACCSC	75

General Overview

Facility Description

Medical Assistant Program & Cosmetology Program
875 Harter Parkway, Yuba City, CA 95993
530-822-5120 or 530-822-5810
www.suttercountyctc.edu

Sutter County Career Training Center is located at **875 Harter Parkway, Yuba City, CA 95993**. Our facility is conveniently situated near public transportation, shopping, lodging, and restaurants. The classrooms and laboratories are fully equipped to meet training needs, including two lab/lecture classrooms for Medical Assistant programs and a salon floor with classrooms for Cosmetology. Handicap-accessible restrooms are conveniently available within the facility, and a student lounge is located nearby. Our library is accessible to students online through our website at www.suttercountyctc.edu. Administrative offices are housed within the same facility.

Instructional Delivery Methods

Medical Assistant Program

Courses offered by Sutter County Career Training Center are taught partially on-site and off-site using our hybrid format at the campus address listed above except for externships, which take place at designated locations of entities with which Sutter County Career Training Center has established externship agreements. Courses are comprised of lectures, lab, and/or practicum. The maximum class size is 30 students in any course. If required, during the Covid Pandemic, courses will be taught via distance education or in a hybrid format.

Cosmetology Program

Courses offered by Sutter County Career Training Center are taught on-site. Courses are comprised of lectures, lab, and theory. The maximum class size is 30 students in any course. The curriculum for students enrolled in a cosmetology course shall consist of one thousand (1,000) clock hours of technical instruction and practical operation covering all practices constituting the art of cosmetology pursuant to Section 7316 of the Barbering and Cosmetology Act. Technical instruction means the actual performance by the student of a complete service on another person or on a mannequin. Distance education software used is Milady CIMA on-line. Audio-visual aids, guest speakers, field trips, projects, activities, and other related learning methods may be incorporated throughout the course of study. We take great pride in using professional quality products and providing our students with customized kits. We believe that creating innovative spaces in newly remodeled facility will inspire students to reach their highest potential.

General Information

For general information, contact the Director at 530-822-5120, Fax: 530-671-1047

Prospective enrollees are encouraged to visit the physical facilities of the school and discuss personal, educational, and occupational plans with school personnel prior to enrolling or signing enrollment agreements.

Hours of Operation

Office Hours: Monday – Friday 8:00am – 4:30pm

Medical Assistant Program

Class Schedule: Session 1: 8:00am – 10:00am
Break: 10:00am – 10:10am (10 minute break not tied to a class)
Session 2: 10:10am – 12:10am
Lunch: 12:10pm – 12:40pm (30 minute lunch not tied to a class)
Session 3: 12:40am – 2:40pm

Clinical/Externship Hours: Due to the unique nature of practicum, students may be scheduled for hours outside of their normally scheduled class hours.

Cosmetology Program

Class Schedule: Session 1: 8:30am – 9:45am
Break: 9:45am – 10:00am (15 minute break not tied to a class)
Session 2: 10:00am – 12:00pm
Lunch: 12:00pm – 1:00pm (30 minute lunch not tied to a class)
Session 3: 1:00pm – 2:45pm
Break 2: 2:45pm – 3:00pm (15 minute break not tied to a class)
Session 4: 3:00pm – 4:30pm

Lunch Hours: Due to the hands-on nature of salon floor training, student lunch breaks may be scheduled outside of their usual lunch times

2025-2026 STUDENT CALENDAR

JULY				
M	T	W	TH	F
	1	2	3	4
7	8	9	10	11
14	15	16	17	18
21	22	23	24	25
28	29	30	31	

AUGUST				
M	T	W	TH	F
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

SEPTEMBER				
M	T	W	TH	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30			

OCTOBER				
M	T	W	TH	F
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	31

NOVEMBER				
M	T	W	TH	F
3	4	5	6	7
10	11	12	13	14
17	18	19	20	21
24	25	26	27	28

DECEMBER				
M	T	W	TH	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30	31		

JANUARY				
M	T	W	TH	F
			1	2
5	6	7	8	9
12	13	14	15	16
19	20	21	22	23
26	27	28	29	30

FEBRUARY				
M	T	W	TH	F
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27

MARCH				
M	T	W	TH	F
2	3	4	5	6
9	10	11	12	13
16	17	18	19	20
23	24	25	26	27
30	31			

APRIL				
M	T	W	TH	F
		1	2	3
6	7	8	9	10
13	14	15	16	17
20	21	22	23	24
27	28	29	30	

MAY				
M	T	W	TH	F
				1
4	5	6	7	8
11	12	13	14	15
18	19	20	21	22
25	26	27	28	29

JUNE				
M	T	W	TH	F
1	2	3	4	5
8	9	10	11	12
15	16	17	18	19
22	23	24	25	26
29	30			



LEGEND	
	Holiday/Student Non Attendance
	Asynchronous Day



2025-2026 Schedule

In order to maintain graduation completion dates, Make UP Days are REQUIRED on the Friday after the federal holiday.

All assignments are asynchronous and completed at home. Please refer to the important dates below.

Holiday	
July 1-4	Summer Break
September 1	Labor Day
November 11	Veteran's Day
December 22-January 9	Winter Break
January 19	Martin Luther King Jr. Day
February 13-20	February Break
April 3-10	Spring Break
May 25	Memorial Day
June 19	Juneteenth

Admissions Standards

Sutter County Career Training Center requires that all in-coming students possess a minimum of a high school diploma, a state recognized homeschool high school diploma, or a high school diploma equivalent for admission. Admission into the programs is based upon an interview, a skills test, and evidence that the student possesses a high school diploma or its equivalent, or have passed the California High School Proficiency Examination, or High School Equivalency Test (HiSET), or Test Assessing Secondary Completion (TASC) or they possess a General Equivalency Diploma (GED), or state recognized homeschool high school diploma.

Students must provide one of the following documents that indicate their high school completion status:

- A copy of a high school diploma
- A copy of a final, official high school transcript that shows the date when the diploma was awarded.
- A copy of a General Educational Development (GED) certificate or GED transcript that indicates the student passed the exam.
- Certification of a passing score on a test that the student's state authorizes and recognizes as the equivalent of a high school diploma. This includes tests similar to the GED, such as the High School Equivalency Test or the Test Assessing Secondary Completion. Test transcripts are acceptable documentation if they indicate that the final score is a passing score or that the student's state considers the test results to meet its high school equivalency requirements.
- For Homeschooled Students in a state where state law recognizes homeschooling and the state issues the secondary homeschool credential – a copy of the high school diploma or final, official high school transcript that shows the date when the diploma was awarded.
- For Homeschooled Students in a state that recognizes homeschooled students the equivalent of a private school student, documentation (such as a confirmation email from the state department of education or printed listing from the State Department of Education's website) that the homeschool was registered with the state department of education, along with a diploma or final, official high school transcript that shows the date when the diploma was awarded
- A copy of the "secondary school leaving certificate" or similar document from the proper government agency for students who completed secondary school in a foreign country plus a foreign education evaluation by a recognized service that verifies US High School equivalency*

In order to complete the application process into our programs, students must:

1. Provide evidence (such as a diploma or transcript) that they possess a high school diploma, its equivalent, that they have passed the California High School Proficiency Examination, or that they possess a General Equivalency Diploma (GED), or High School Equivalency Test (HiSET), or Test Assessing Secondary Completion (TASC) or state recognized homeschool high school diploma * If it is discovered that the student was dishonest and does not possess the required high school diploma or its equivalent, the student will be dismissed, all monies paid on the student's behalf will be refunded and any grades or hours earned by the student will be revoked.
2. Successfully passed the CASAS entrance exam. **

- a. **Enrollment Scores: Reading 228 Math 215**
- b. **Passing Scores: Reading 239 Math 236**

3. Successfully completed an interview for admission.
4. Complete an application for admission.
5. Be a US citizen, unexpired permanent resident for program duration.
6. Successfully complete the assessment questionnaire, which outlines a student's ability to access technology, their computer literacy/technical skills, ability to perform and complete online assignments, ability to work independently, ability to write clearly and articulate their thoughts in English, ability to manage their time, ability to be a self-starter, comfort level of asserting oneself in a group setting.
7. Complete and sign the enrollment agreement. If the applicant is under 18 years of age, a parent or guardian must sign the agreement (or Letter of Authorization from supporting Agency).
8. Proof of identity including valid (unexpired) Federal or State issued photo ID and social security card. In cases of unexpired permanent resident, a valid unexpired permanent resident card is required.

Other Admissions Information:

*If you provide a copy of a high school transcript, it must be a copy of an official transcript. If Sutter County Career Training Center has reason to question the validity of a High School Diploma or that it was obtained from an entity that does not provide secondary education, the Director of Education will research the High School and its website. If the validity of the high school diploma is still questioned, the student will be asked to request an official high school transcript that will be evaluated. If it is determined that the High School Diploma issued was not valid, the prospective student will not be eligible for admission until a valid High School Diploma, or its equivalent is obtained. The student will be notified. If the diploma was originally thought to be valid, but details or new information arise after the student starts regarding the validity of the High School diploma, or the entity that awarded it, the student will be dismissed for having failed to meet Admissions standards. Any funds disbursed to the student's account will be refunded and all charges will be reversed.

**** Medical Assistant**

Students who score 239 or above in Reading and 236 or above in Math are eligible for enrollment. If a student scores between 228-238 in Reading and/or 215-235 in Math, the student will be given a basics skills referral to the Adult Education Program to improve their Math and/or Reading scores. Students will be co-enrolled in Adult Basic Education (ABE) and the Medical Assistant Program. If a student scores 227 or below in Reading, and/or 214 or below in Math, the student will not be eligible for the Medical Assistant Program. Students will be given the option to enroll in ABE and re-test at a later date to qualify for the Medical Assistant Program. Students who are co-enrolled will post-test after 40 hours and 70 hours of attendance in ABE. Co-enrolled students must pass both the Reading and Math CASAS assessments by the end of their Capstone module. If a student has not passed both assessments, they will not be eligible for externship.

Medical Assistant Placement Chart

	ABE Only	Co-Enrollment (ABE & MA)	MA Only
Reading	227 or below	228 - 238	239 and up
Math	214 or below	215 - 235	236 and up

****Cosmetology Program**

Students who score 228 or above in Reading and 215 or above in Math are eligible for enrollment. If a student scores 227 or below in Reading, and/or 214 or below in Math, the student will not be eligible for the Cosmetology Program. Students will be given the option to enroll in ABE and re-test at a later date to qualify for the Cosmetology Program.

Cosmetology Placement Chart

	ABE Only	Cosmetology Only
Reading	227 or below	228 and up
Math	214 or below	215 and up

Sutter County Career Training Center is open to all students who meet the admission requirements without regard to race, color, religion, age, sex, creed, national origin, sexual orientation, disability, marital status, or genetic information.

Sutter County Career Training Center reserves the right to reject students previously accepted if the items listed above are not successfully completed. A student might be denied admission into a program for the following reasons:

- Lack of a high school diploma or its equivalent, or state recognized homeschool diploma.
- Failure to pass entrance tests
- Lack of a true desire or expressed interest in the program
- Lack of a desire to use the skills acquired in the workforce
- Rude or inappropriate behavior
- Unable to verify identity

Medical programs prepare students for professions that are often subject to employees proving a background free of felonies and drug convictions and drug and alcohol screening that is negative. Many employers (most in the medical field) require background checks and drug/alcohol tests as part of the employment process. Should a student have an undesirable issue in his/her background check or fail to pass a drug/alcohol test, the student must understand that Sutter County Career Training Center will most likely not be able to help the student obtain employment. It is the student's responsibility to resolve background issues so that he/she can get the most benefit from the training.

School Catalog Availability

Students are provided with a school catalog or a link to the electronic catalog on the website, which is reviewed with the student during the admissions process. As a prospective student, you are encouraged to review this catalog prior to signing an enrollment agreement. The catalog is found at www.suttercountyctc.edu

Admissions Procedures

Prospective students begin the admissions process by contacting the school and meeting with an admissions representative. The admissions representative then meets with the student, provides a tour of the campus, and provides information about the programs offered, the admissions requirements and standards and will answer any questions the prospective student and guests may have. During this time the admissions representative interviews the student to determine if the student is able to dedicate him/herself to the program of study and has made adequate arrangements to do so. If the student is eligible and wishes to apply, the student will provide the information required in the admissions standards, complete the application form, take an assessment exam, and meet with financial aid. During this time, there are several forms that provide the student with important consumer information that are completed, as well as the sharing of the institutional catalog. If the student wishes to enroll and is qualified to enroll by meeting the admissions standards and payment arrangements are made, an enrollment agreement is completed. A school official who is not involved in recruitment reviews the student's admissions file and makes a determination on whether the student has met the standards. Acceptance or denial is communicated to student through the admissions office. If the student is accepted into the program, the student is scheduled to attend orientation. We do not test for ability to benefit and do not enroll ability-to-benefit students.

Vaccination Policies

Medical Assistant Program

All students enrolled in the Medical Assistant program must have a physical, a PPD test and begin their Hep B series (unless the student signs a waiver stating they do not want the Hep B along with an explanation of why or provide evidence they have had their Hep B) by the end of their first module, but no later than beginning externship. If a student begins the PPD process but fails to return to the medical office for the reading of the test as required by the medical office, the student will need to retake the test at his/her own expense. A student will not be able to begin the externship portion of his/ her program until he/she produces the appropriate documentation that he/she has received a cleared physical, a negative PPD reading or cleared chest x- ray, and began Hep B series or declined the Hep B. Failure to produce these documents as required can lead to dismissal. Certain facilities may require additional clearances before a student can start externship.

Effective 08-11-2021, all students enrolled in the Medical Assistant program must provide proof of full Covid-19 vaccination (in the form of valid Covid-19 vaccination card) 30 days prior to the scheduled start date of externship.

Cosmetology Program

Per the following codes HEOA (Higher Education Opportunity Act) Section 485(a), 20 U.S.C. 1092(a)(1) and DCL GEN 08-12, page 96, SCCTC is required to notify students about its vaccination and immunization policy. Vaccinations and immunizations are not a requirement for attending SCCTC's Cosmetology Program. Students may enroll without proof of immunization records.

Foreign Students

Sutter County Career Training Center is not authorized to admit foreign students by SEVP Immigration & Customs Enforcement.

Students with Disabilities

Sutter County Career Training Center, under the Americans with Disabilities Act, will provide "reasonable and appropriate services". A meeting should be arranged with the campus Director to review facilities and to discuss any special accommodation that may be required for students with disabilities. Students must provide current and comprehensive documentation of their disability with a diagnosis, functional limitations, impact on learning and daily academic functioning. The documentation must be no more than three years old. The records will be strictly confidential. Students seeking reasonable accommodation must self-disclose the presence of a specific disability in order to receive services. Appropriate documentation, along with a complete diagnosis and/or specific limitations, must be provided. No accommodation can be provided until documentation is received. Sutter County Career Training Center provides designated parking for the handicapped, access ramps, as well as restrooms with rails.

English as a Second Language

The institution does not offer English as a Second Language to its students. All courses are taught using the English language so students will need to demonstrate English proficiency showing that they can learn and benefit from our classes during the admissions process. English proficiency is demonstrated by passing the entrance test(s) required for the program the student is planning to enroll in. If a student passes the entrance test(s) but does not understand the Enrollment Agreement, the prospective student will not be able to enroll.

Transfer of Credits

Medical Assistant Program

Sutter County Career Training Center may award credit or clock hours for courses completed at institutions accredited by agencies recognized by the U.S. Department of Education; credits from non-accredited schools are not accepted. Veterans' prior education and training are recorded whether or not transfer credit is requested.

Students must submit a Request for Transfer of Credits Form, official transcript, and catalog course description within 15 days of starting classes. The Director of Education reviews requests and approves transfer if the course is substantially the same, completed with a grade of "C" or higher (or "CR"), and relevant to the program. Course dates and applicability are also considered.

Approved transfers are recorded as "TC," which do not affect GPA/CGPA or count toward maximum program time. Tuition is adjusted based on remaining credits or clock hours, and training periods may be proportionately shortened. Transfer and test-out credits cannot exceed 35% of total program requirements. Tuition is not charged, and Title IV funds are not available for these courses.

Cosmetology Program

Sutter County Career Training Center will accept up to 300 transfer hours for the Cosmetology program. The accepted hours will be counted as both attempted and completed when determining the maximum allowable program time frame. Transfer students will be placed in the freshman class to evaluate their training level and must pass the freshman written and practical final with a score of 80% or higher.

A written and digital record of all prior education and training for eligible people will be maintained. Records will clearly show the number of hours accepted for transfer, and the students' contracted hours at this institution will be adjusted accordingly.

Sutter County Career Training Center reserves the right to consider acceptance of additional hours beyond the standard maximum on a case-by-case basis. Transfer credit will only be reviewed and awarded during the enrollment process; no credit for prior hours will be granted once the enrollment contract has been signed. The institution has not entered into an articulation or transfer agreement with any other college or university.

Credit for Prior Experience

Sutter County Career Training Center does not grant college credit or clock hours based on prior experiential learning. Students are welcome to challenge a class using the test-out policy below.

Class Challenge/Test-Out Policy

Sutter County Career Training Center will evaluate and consider awarding proper credit or clock hours for test outs as requested by the student. However, the maximum number of credits or clock hours that can be awarded in the form of test outs and transfer credits combined cannot exceed 35% of the total program clock hours or credit hours required to graduate.

Arrangements must be made with the Director of Education to test out of the course by the end of the week that the course starts. The student must earn a grade of "C" or higher on the test-out exam (which may include written, oral and/or skills test). The student will receive a grade of "TC" noting transfer credit or clock hours. This grade will not be averaged into the student's GPA or CGPA. The weeks associated with transfer credit or clock hours are NOT considered when calculating maximum time frame or determining progress toward maximum program

completion. The student will be awarded the appropriate credits or clock hours for program completion. The maximum number of credits or clock hours that can be awarded in the form of test outs and transfer credits combined cannot exceed 35% of the total program clock hours or credit hours required to graduate from the program. Tuition is not charged, and Title IV funds are not available for these classes.

Notice concerning transferability of credits, hours and credentials earned at our institution

The transferability of clock hours you earn at Sutter County Career Training Center is at the complete discretion of an institution to which you may seek to transfer. Acceptance of the diploma you earn in the Medical Assistant program is also at the complete discretion of the institution to which you may seek to transfer. If the clock hours or diploma that you earn at this institution are not accepted at the institution to which you seek to transfer, you may be required to repeat some or all of your coursework at that institution. For this reason, you should make certain that your attendance at this institution will meet your educational goals. This may include contacting an institution to which you may seek to transfer after attending Sutter County Career Training Center to determine if your clock hours or diploma will transfer. Sutter County Career Training Center **does not** represent that any of its courses, clock hours or credits is transferable to another institution or college.

Sutter County Career Training Center does NOT have an articulation agreement with any institution.

Program Descriptions

Medical Assistant Program

Instructional Program Length: 900 Clock Hours / 36 Weeks* - Day Program

*Weeks to complete the program do not include scheduled breaks.

Sample Occupations: DOT 079.362-010 Medical Assistant, CIP 51.0801 Medical/Clinical Assistant, SOC: 31-9092 Medical Assistants

Typically, graduates who find employment, find employment as entry-level medical assistants. For a list of additional titles, see the Career Services Coordinator at the campus. The Director maintains information based on data collected for accrediting agencies, department of education, and other agency reporting and the timeframes and methodology associated with its collection.

Program Purpose/Description: This program will equip the student with the skills required of an entry-level medical assistant to function as a member of a health care team.

It consists of 10 three-week modules in class plus a four to six-week externship during the day.

Program Objectives:

Upon completing the program, students should be able to:

- Possess the necessary front office skills to work in the medical reception area of a practice
- Describe the role of a medical assistant and the medical assistant's scope of practice
- Handle medical office emergencies
- Perform CPR at the certification level
- Screen and schedule appointments
- Use the basic concepts of coding and insurance billing
- Create and use medical office records (electronic and non-electronic)
- Apply the concepts of medical office finances
- Demonstrate necessary concepts associated with drugs, dosage calculations and the medical assistant's role in drug administration including injections
- Demonstrate the medical assistant's role in exam room procedures
- Demonstrate the medical assistant's role in various specialty procedures in a medical practice
- Demonstrate the medical assistant's role in laboratory procedures and OSHA standards
- Use the necessary medical terminology and anatomy knowledge to function as an entry level medical assistant
- Demonstrate standard and universal precautions
- Use basic computer skills to develop a resume
- Search for and secure employment
- Demonstrate competency through work experience relevant to their field of study

Program Descriptions - Continued

Medical Assistant Program

	Course*	Clock Hours
MO223	Minor Office Surgery & Medical Billing & Finances Prerequisite: None	75
MJR201	Reception & Job Search Prerequisite: None	75
MS232	Specialty Procedures & Medical Office Emergencies/CPR Prerequisite: None	75
ME221	Exam Room Procedures & MA Roles, Issues, & Successful Habits Prerequisite: None	75
ML235	Laboratory Procedures & Customer Service Prerequisite: None	75
M218	Blood Collection in Healthcare Prerequisite: None	75
M260	Pharmacology I Prerequisite: None	75
M261	Pharmacology II Prerequisite: M260	75
MR231	Electronic Health and Medical Records Prerequisite: None	75
MAC101	Medical Assisting Capstone Prerequisite: All courses in program except M256	65
M256	Externship Prerequisite: All courses in program	160
	Total Program Clock Hours	900

* This listing represents the sample sequence of courses.

The actual sequence of the courses may vary based on start date.

Each line represents a new module.

Any courses with pre-requisites show a pre-requisite course number in the listing.

Instructional, laboratory and other physical plant facilities associated with the program include

Lecture and clinical laboratory rooms (equipped with equipment and many supplies that a medical assistant will be required to be familiar with once he/she is working in a medical setting). Student references relevant to the program are in the online library that can be accessed from personal laptops or devices using on-campus Wi-Fi or off-campus from our website: www.suttercountyctc.edu

A Chrome Book or similar device is required for the program.

Minimum Requirements:

Processor: 2.58 GHz Burst, 1MB cache,4.5W). · 2 GB Ram / 16 GB Solid State Drive (SSD). · 11.6 Inch HD (1366 x 768) Screen, Wireless WIFI, HDMI, SD Card Reader, 2 x USB 3.0, Headphone Jack · Chrome OS (Operating System)

Course Descriptions for Medical Diploma Programs

Medical Assistant (900 Clock Hours)

Explanation of Course Numbering: Courses are numbered with the letter M signifying Medical for all courses. Blended courses designated with the letter M plus the first letter of the first one to two words in the course title. Non-medical courses have the first three letters of the course category. These letters are then followed by a three-digit number beginning with 101 and progressing through the 200's. Pre-requisites can be offered in the same module, with the prerequisite being offered and completed during the first portion of the module.

M218 Blood Collection in Healthcare 75 Clock Hours

This course is designed to provide the learner with the basic knowledge and skills necessary to carry out their roles in blood collection in a private facility that is not a hospital or clinical laboratory. Topics include medical terminology as it relates to the blood system and veins, arteries, and capillaries of the circulatory system; introduction to blood collections; venipuncture equipment; routine venipuncture; complications and additional techniques; special venipuncture collection, dermal puncture; and CLIA waved blood tests. All venipuncture techniques are practiced only on an artificial arm.

M256 Externship 160 Clock Hours

Prerequisite: All courses in MA Program

This externship is designed to provide students with the opportunity to gain hands-on experience in competencies required of a medical assistant.

M260 Pharmacology I 75 Clock Hours

This course is designed to prepare the student with the basic knowledge and skills necessary to perform dosage calculations accurately and efficiently. Topics include principles of Pharmacology, syringe calibration, dosage calculation and safety guidelines.

M261 Pharmacology II 75 Clock Hours

Prerequisite: M260 Pharmacology I

This course is designed to prepare the student with the basic knowledge and skills necessary to carry out their roles in administering medications to patients. Topics include safety guidelines for preparing and administering medications and immunizations. Hands on practice with intradermal, subcutaneous, and intramuscular injections emphasized.

MAC101 Medical Assisting Capstone 65 Clock Hours

Prerequisite: All courses in MA program except M256

This course will provide the student with a review of the skills and competencies needed to be a successful Medical Assistant. Topics include specialty procedures, minor office surgery, lab procedures, medical reception, customer service, habits that make you successful, pharmacology, blood collection, exam room procedures, medical records, medical billing and finance, medical assistant roles and issues, medical office emergencies, and job search.

MJR201 Reception and Job Search 75 Clock Hours

This course will provide the student with the basic knowledge and skills necessary to use a computer and begin the job search process, as well as to understand the administrative functions required of a medical assistant. Topics include introduction to keyboarding, word

processing, preparing a resume, basic skills necessary to obtain employment, the role of the administrative medical assistant, office equipment and environment, inventory and supplies,

mail and correspondence, patient registration, medical computer applications, patient screening and appointment scheduling.

MR231 Electronic Health and Medical Records

75 Clock Hours

This course will prepare the student with the basic knowledge and skills necessary to work with electronic health records along with the basic skills needed to prepare and manage medical office records. Topics include health information management, and transcription, basic computer overview, confidentiality, and the process of using electronic records to gather information and process patient records.

MO223 Minor Office Surgery and Medical Billing & Finances

75 Clock Hours

This course is designed to provide the student with the basic knowledge and skills necessary to carry-out their role and responsibilities in minor office surgery. Topics include medical terminology as it relates to the organization of the body, integumentary, and nervous systems; medical assistant's role in surgery; preparing and maintaining a sterile field; and skin preparation and closure care; and lasers and electrosurgery. This course will also teach the basic knowledge and skills to distinguish types of insurance and insurance claims used in the medical office setting and basic knowledge and utilization of coding books. Topics include professional fees, credit and collections, an introductory overview of basic bookkeeping, medical office finances and payroll topics, and banking.

MS232 Specialty Procedures & Medical Office Emergencies/CPR

75 Clock Hours

This course is designed to provide the student with the basic knowledge and skills to assist with specialty procedures. Topics include medical terminology as it relates to the sensory, circulatory & respiratory systems; assisting with vision screening; auditory screening; spirometry and oxygen administration; EKG; eye and ear irrigation; and cold and heat therapy. This course will also provide the student with the basic knowledge and skills to correctly evaluate cardiac arrest and/or obstructed airway, and to safely perform CPR intervention, and medical office emergencies.

ME221 Exam Room Procedures & MA Roles, Issues, and Successful Habit

75 Clock Hours

This course will teach the learner the basic knowledge and skills necessary for proper exam room procedures. Topics include medical terminology as it relates to the musculoskeletal, reproductive, and digestive systems; medical asepsis and infection control; patient interview, history and documentation; vital signs; height and weight; positioning and draping patients; assisting with physical exams; male & female examinations; assisting with orthopedic exams/procedures, and body mechanics. The course will also provide the learner with the basic overview of Medical Assisting, along with topics and skills that lead to professional and personal success. Topics covered include introduction to allied health care, role of the medical assistant, law and ethics for the medical assistant, multi-cultural issues, performance improvement, nutrition, patient education, creating relationships, attitude, potential, supervisory styles, team skills, stress management, restoring injured relationships, understanding in a diverse environment, adapting to new work environment, attendance, goal setting, resignation, and career advancement.

ML235 Laboratory Procedures & Customer Service

75 Clock Hours

This course will prepare the learner with the basic skills and knowledge necessary to carry-out their roles in basic laboratory procedures. Topics include medical terminology as it relates to the urinary, lymphatic, immune and endocrine systems; basics of microbiology; safety and OSHA guidelines; hazardous and biohazardous waste; introduction to the physician's office laboratory equipment and safety; collecting, processing and testing of body fluids; collection, processing and testing of urine specimens; and collecting and processing of microbiology

specimens. Students will also examine and practice skills critical to effective customer service such as positive verbal communication, nonverbal communication, listening, behavior, handling difficult customers, and customer service through technology. Other topics include stress management, time management, and encouraging customer loyalty.

Cosmetology Program

Instructional Program Length: 1000 Clock Hours / 36 Weeks* - Day Program

*Weeks to complete the program do not include scheduled breaks.

Sample Occupations: DOT 332.271-010 CIP: 12.0413 Cosmetology, Barbering/Styling, and Nail Instructor

This Program is designed to train students in the practical skills, theoretical knowledge, and professional attitudes necessary to obtain licensure through the California State Board of Barbering and Cosmetology.

Program Objectives:

Upon completing the program, students should be able to:

- Be prepared to pass the State of California Licensing Exam
- Perform skills in the areas of hair cutting, hair styling, hair coloring, skincare, make-up application, and manicuring.
- Communicate effectively with colleagues, supervisors, and guests
- Project professionalism
- Perform basic analytical skills to be able to advise clients on total look concepts
- Apply academic learning, technical information, and related matter to assure sound judgments, decisions, and procedures

Course	Clock Hours
Board Approved Health and Safety	100
Disinfection and Sanitation	100
Chemical Hair Services	200
Hairstyling Services	225
Skin Care	150
Hair Removal and Lash/Brow Beautification	50
Manicure and Pedicure	100
Additional Training	75
Total Program Clock Hours	1000

Serving the Public

Students will be serving the public and must be courteous and pleasant. Students must take all appointments assigned to them after completing specific operations. Therefore, students should be prepared with the necessary equipment needed to complete the service. For safety purposes, students should not leave a client during a service, for example, while a chemical is processing, during a facial peel or while an electrical apparatus is applied to the skin. If student refuses to service the client that is assigned to them, they may be dismissed by the instructor, and the student must clock out for the day.

Service Protocol

1. When students are called to the reception desk for an appointment, a work ticket will be provided and indicate the type of service their client has scheduled.
2. The student will greet the client in a professional manner and direct them to their

station. The work ticket must be prominently displayed at the station.

3. Upon completing the consultation process and the customer service checklist, it is necessary to consult with the floor instructor before the service begins or before adding services as needed.
4. The work ticket will be presented to the floor instructor for products.
5. Throughout the service, educate the client about additional services that may be required or retail products to maintain the quality of service.
6. Upon completion of the service, walk the client to the retail area/receptionist to finalize their transaction and purchase recommended retail products.

Academic Policies – effective 07.01.2026

Standards of Satisfactory Progress (SAP)

The school's SAP policy for Title IV, HEA students is the same as the school's standards for students enrolled in the same educational programs who are not receiving Title IV, HEA funding. All students (Title IV and non-title IV) must meet the following minimum standards of academic achievement and successful course completions while enrolled at the institution. The Chief Financial Aid Administrator reviews the SAP policy to ensure that it meets all federal requirements (including Title IV, HEA); in addition, the Director of Education reviews the SAP policy to ensure that it meets all accreditation, state and federal requirements (including Title IV, HEA). The Director of Education notifies the financial aid office if the school changes its academic policies.

For diploma students, the student's progress will be evaluated at the points when a quarter, half, three quarters, and all the hours have been successfully attended and the corresponding portion of weeks in the program have been completed to determine satisfactory academic progress. For example, for a student in a 900-clock hour program, Satisfactory Academic Progress will be evaluated when 225, 450, 675 and 900 hours have been successfully attended and at least a quarter, half, three quarters and all of the weeks of instructional time have been completed in the academic year. SAP is measured using the CGPA and Maximum Time Frame Completion. If additional information is discovered for a student after SAP has been run for a period, SAP will be re-run for that period at the time of discovery using the new information and the student will be notified. This could impact whether the student was meeting SAP for the designated evaluation period and could affect Title IV. For Federal Student Aid (FSA) purposes, each designated evaluation period is one payment period, so for a 900-clock hour program, FSA SAP will be run at 450 successfully attended hours and half the scheduled weeks have been successfully completed and at 900 successfully attended hours and all the scheduled weeks have been completed in the program. SAPs run at 225- and 675-hour evaluations are purely academic and will not affect Title IV.

Maximum Program Completion Time

To be considered making satisfactory academic progress:

It must be determined that it is mathematically possible for the student to complete all the required courses and clock hours in the program with a passing grade by the end of 1.5 times the maximum program length.

Maximum Time Frame:

Medical Assistant Program: 1350 clock hours, 54 weeks

Below is the Maximum Time Frame measurement for the evaluation period.

- At 225 successfully attended: completed a maximum of 14 weeks
- At 450 successfully attended: completed a maximum of 27 weeks
- At 675 successfully attended: completed a maximum of 41 weeks
- At 900 successfully attended: completed a maximum of 54 weeks

Weeks completed will be rounded up (i.e., 13.5 weeks maximum weeks would be rounded up to 14 weeks for the 225- hour evaluation period) for Maximum Time Frame limits and measurements.

Cosmetology Program: 1000 clock hours, 36 weeks

Below is the Maximum Time Frame measurement for the evaluation period.

- At 250 successfully attended: completed a maximum of 10 weeks
- At 500 successfully attended: completed a maximum of 18 weeks
- At 750 successfully attended: completed a maximum of 25 weeks
- At 1000 successfully attended: completed a maximum of 36 weeks

Weeks completed will be rounded up (i.e., 13.5 weeks maximum weeks would be rounded up to 14 weeks for the 225- hour evaluation period) for Maximum Time Frame limits and measurements.

Courses for which a student receives a grade of F, W, I, or R are not considered successfully completed. Once a student completes an incomplete course, if the letter grade is a D or higher, the course will be successfully completed at that time. See Grading Standards below for course grade explanations.

Students who fail to meet this 150% maximum time frame requirement at any of the designated evaluation points will be placed on academic probation unless the student has already exceeded the maximum number of academic probations. If the student has exceeded the maximum number, the student will be dismissed. For FSA purposes, a student becomes ineligible when it becomes mathematically impossible for him/her to complete the program within 150% of the length of the program. For more information on academic probation and financial aid warning and financial aid probation, please see the Academic Probation or Financial Aid Warning & Financial Aid Probation sections below.

Qualitative Measures of SAP - Minimum Academic Achievement

Students must maintain a 2.0 CGPA at each designated evaluation period. Failure to maintain a 2.0 CGPA at the conclusion of the designated evaluation periods will result in students being placed on academic probation unless the student has already exceeded the number of academic probations. If the student has exceeded the maximum number, the student will be dismissed. At each designated evaluation point, the school determines the likelihood that the student will be able to attain the minimum cumulative grade point average required for graduation. If it is determined that the student cannot attain the minimum cumulative grade average required for graduation, the student will be dismissed from the school. For FSA purposes if a student is not meeting the academic standards as of the end of the payment period, he/she must be placed on financial aid warning. For more information on academic probation and financial aid warning and financial aid probation, please see the Academic Probation or Financial Aid Warning & Financial Aid Probation sections below. If students have classes in progress at the time of evaluation, then the Director of Education will evaluate the gradebook in the administrative software to determine the student is passing the current course load with grades of "C" s or better. This will not affect the CGPA that is listed on the SAP form. If it is determined that this current course gradebook may result in a CGPA of less than 2.0, the CGPA will be recalculated based on the inclusion of the current grade in progress for the courses.

In addition, a student receiving federal financial aid who does not meet the 2.0 CGPA standard at the end of the second year will no longer be eligible for financial aid and may not be placed on financial aid warning, and must be dismissed, unless the student wishes to continue without being eligible for federal financial aid. However, such a student may remain as an enrolled student who is eligible for federal financial aid if there are documented mitigating circumstances as described below and an appeal is applied for and granted.

Grading Standards

Academic standing at the institution is based on the following grading system:

A	90 – 100%	4.0	Excellent
B	80 – 89%	3.0	Good
C	70 – 79%	2.0	Average
D	60 – 69%	1.0	Unsatisfactory
F	0 – 59%	0	Failure*

** A student may only receive 75 hours' worth of "F" grades in their program of study, whether or not the course is repeated. Issuance of an "F" grade(s) that causes the student to exceed 75 hours' worth of "F" grades(s) will result in dismissal.*

The following are not used in the GPA/CGPA:

- CR = Credit or Clock Hours = 70-100%
- NC = No Credit or Clock Hours = 0-69%
- I = Incomplete
- R = Repeat
- W = Withdraw
- TC = Transfer/Test Out Credit or Clock Hours = 70 or higher = Credit or Clock Hours Awarded
- IP = In Progress

Additional Cosmetology Grading Standards

Freshman Evaluation

A student will be required to complete a minimum number of operations in their respective program and pass the performance grading criteria to progress out of the freshman status prior to moving to the salon floor to service clients.

Salon Floor Grading

Practical operations completed by the student are recorded on the student's record of applied effort for each operation. Practical operations are evaluated at midterm and final using the practical grading criteria to determine whether the skill is performed with the required degree and accuracy, assigning them an absolute grade of "yes" or "no" and overall passing score of 70% or higher.

Academic Probation

Students will automatically be placed on academic probation for failure to meet and maintain the quantitative and qualitative standards of satisfactory academic progress as outlined above. A student will remain on academic probation for one evaluation period, prior to which he/she will meet with the Director to determine that the student has the desire and academic ability to progress satisfactorily in the program. See the Satisfactory Academic Progress section of this catalog for the requirements. At the end of the evaluation period during which the student was on probation, the student's standards of satisfactory academic progress will be re-evaluated. If the student meets the standards, he/she will be removed from academic probation. If the student fails to meet the standards, he/she will be dismissed. The student has the right to appeal the decision unless this evaluation is the student's final SAP evaluation and there is not a full additional evaluation period to show improvement. If the student appeals and the appeal is approved, he/she will be placed on academic probation for an additional evaluation period. Refer to the Student Appeal Process section in this catalog for the requirements. If the student fails to meet the SAP standards at the final SAP evaluation, after a period of meeting the SAP standards, the student would be placed on academic probation unless the student does not meet the 2.0 CGPA standard, which would result in dismissal. The student may be awarded a certificate of completion, provided they have completed their externship with a grade of CR and passed all other courses in the program, have a minimum CGPA of 2.0 and have met other requirements other than financial and maximum program length. A student may only have a maximum of two combined evaluation periods on academic probation. If a student exceeds the maximum number of academic probations, the student will be dismissed.

Financial Aid Warning & Financial Aid Probation (Medical Assistant Only)

Students will be placed on financial aid warning for failure to meet and maintain the standards of satisfactory academic progress as outlined above. A student will remain on financial aid warning for one evaluation period which is the equivalent of a payment period, prior to which he/she will meet with the Director to determine that the student has the desire and academic ability to progress satisfactorily in the program. A student on warning status may continue to receive federal financial aid funds for one payment period. See the Satisfactory Academic Progress section of this catalog for the requirements. At the end of the FSA evaluation period, the students' standards of satisfactory academic progress will be re-evaluated. If the student meets the standards, he/she will be removed from financial aid warning. If the student fails to meet the standards, and there will not be another FSA evaluation period, he/she will be

dismissed as a Title IV student. If there is an additional FSA evaluation period, the student has the right to appeal the decision. If the student appeals and the appeal is approved, he/she will be placed on financial aid probation for an additional evaluation period and the student's eligibility for financial aid will be reinstated and the student will be eligible for one payment period only. The student must be making SAP at the end of the payment period to regain Title IV, HEA and Cal Grant funding for the next payment period. Refer to the Student Appeal Process section in this catalog for the requirements. A student may only have a maximum of two combined evaluation periods on financial aid warning and/or on financial aid probation. Students on financial aid warning and students on financial aid probation are eligible to receive Title IV and Cal Grant funds. Those who fail to meet this requirement by the next designated evaluation period will be suspended from Title IV and Cal Grant financial aid eligibility. In addition, a student receiving federal financial aid who does not meet the CGPA standards at the end of the second year will no longer be eligible for financial aid and may not be placed on financial aid warning or appeal to be placed on financial aid probation and must be dismissed unless the student wishes to continue without being eligible for federal financial aid. However, such a student may remain as an enrolled student who is eligible for federal financial aid and Cal Grant if there are documented mitigating circumstances as described below and an appeal is applied for and granted. A diploma student who is placed on Academic Probation at the 225 or 675-hour successfully attended evaluation points and then fails the SAP evaluation run at 450 or 900 successfully attended hours, will be dismissed academically, and leave the institution on financial aid warning status, unless an appeal is granted.

Student Appeal Process

A student who failed to achieve SAP at the end of the designated evaluation period after being placed on academic probation or financial aid warning, may appeal a determination that they are not making satisfactory progress no later than 5 business days following the end of the designated evaluation period, provided it is not their final evaluation period. If the student is appealing grades or attendance that they feel were made in error, the student must first discuss the problem with the appropriate instructor(s). If an error is found it will be corrected, and satisfactory academic progress will be reprocessed. If still dissatisfied, the student must then submit a written appeal to the Director within the 5-business day timeframe. The appeal must list the mitigating circumstances that caused the student to fail to maintain SAP and what has changed to allow the student to make SAP by the next designated evaluation period. The Director will meet with the student and address any special or mitigating circumstances and make a final decision after meeting with the student's instructors, and a final decision will be provided in writing to the student within 10 days of the submission of the appeal. (Mitigating circumstances can include but are not limited to serious illness of student and hospitalization of the student). This decision will be final and may not be further appealed. The appeal outcomes will be documented in the student's file. If the appeal is granted for mitigating circumstances, the student will be placed on academic probation and/or financial aid probation and will be eligible to receive federal financial aid and Cal Grant for one payment period. No mitigating circumstances can be considered for graduation requirements.

When a student is placed on Academic Probation and/or Financial Aid Probation status, he or she will be required to do the following:

1. Agree to a written academic plan that specifies how the student will regain SAP. The plan may include but is not limited to mandatory tutoring, scheduled advisement

sessions, extra course assignments, repeating a course for which the student received a failing grade, and/or repeating a course from which the student withdrew.

2. Sign the academic plan (a copy will be kept in the student's file).

A student on Financial Aid Probation because of a successful appeal is eligible for Title IV, HEA and Cal Grant funds for ONE payment period only. Students who regain SAP at the end of the next payment period will have regained full eligibility for Title IV, HEA and Cal Grant funding.

Reinstatement of Title IV, HEA Aid

Reinstatement of aid is limited to the period under evaluation. Students making SAP by the conclusion of the Warning or Probation period will be removed from the warning/ probation status and will regain eligibility for Title IV, HEA and Cal Grant funding.

Reestablishing Satisfactory Progress

A student who has failed to maintain satisfactory academic progress may reestablish Satisfactory Academic Progress, if at the completion of the designated evaluation period during which the student was placed on academic probation, financial aid warning or financial aid probation, the student met the following standards:

1. CGPA of 2.0
2. Met the standards noted above under maximum program length.

Other Academic Policies

Incompletes

Incomplete requests are initiated by the student and grades are issued at the discretion of and with the approval of the Program Director or Director of Education and the instructor. The Capstone course is not eligible for an incomplete. Incomplete grade(s) are not counted in the CGPA until a grade is issued. Weeks completed that correspond to the Incomplete grade(s) are calculated into the maximum program length. The student has until the end of the module or term following the issuance of the Incomplete to complete all coursework and hours missed in order to receive a grade in place of the incomplete. If a student fails to complete the required coursework or fails to bring course attendance to 100% by the end of the following module or term, the incomplete will become a grade of "F", unless at the discretion of the Program Director or Director of Education and due to special circumstances, the Program Director or Director of Education grants an extension(s) to complete the grade. Incomplete grades in pre-requisite courses will prevent a student from attempting the course(s) that require the pre-requisite course to be successfully completed prior to scheduling. The final course grade will be posted as of the end of the period the student had to complete the work, unless there is a scheduled break, or it is the final course before going out on externship in which the student completes the coursework. In that case the final grade will be posted as of the actual date the student has finished the coursework. All courses must be successfully completed prior to going on externship. All hours missed must be made up within the designated timeframe to bring your course attendance to 100% or you will be issued an "F" for the course.

If a student begins a leave of absence during the module or term in which the Incomplete was to be completed, the student will have until the end of the module or term during which he/she returns from the leave of absence to complete the coursework for the incomplete grade. If a student fails to complete the coursework or fails to return from the leave of absence the incomplete will become a grade of "F", unless at the discretion of the Program Director or Director of Education and due to special circumstances, the Program Director or Director of Education grants an extension(s) to complete the grade. Incompletes are not averaged into the student's CGPA until a grade is issued in place of the incomplete and the new grade is averaged into the CGPA. Weeks completed that correspond to the Incomplete grade(s) are calculated into the maximum program length.

Course Withdrawals

Students are permitted to withdraw from individual classes up to the last day of class only with the approval of the Director and only under mitigating circumstances. Classes from which a student has withdrawn must be taken prior to graduation and are only available as scheduled, provided there is space in the class. Withdrawing from classes might interfere with the student being able to complete within the maximum timeframe and could therefore prevent the student from maintaining satisfactory academic progress or Title IV eligibility. Courses from which a student withdraws are not averaged in the CGPA, but the weeks completed correspond to the classes from which the student withdrew are calculated in the 150% maximum timeframe. If a student withdraws from all courses scheduled for the module, he/she will be considered withdrawn from school, unless he/she is on approved leave of absence.

Course Repeat Policy

Students who receive a grade of “F” are required to repeat the course. A student may only receive 75 hours’ worth of “F” grade(s) in their program of study, whether or not the course is repeated. Issuance of an “F” grade(s) that causes the student to exceed 75 hours’ worth of “F” grade(s) will result in dismissal. For Medical Assistant students who receive a grade of “D” or “F” in MAC101 Medical Assisting Capstone are required to repeat the course. Courses may also be repeated to become more proficient in the subject area. Prior to graduating from a program of study, students may retake courses as the courses are offered, provided there is room available in the class. All classes except the externships are eligible to be repeated. Externships are eligible to be repeated only at the discretion of the Director. The repeated grade will become the grade of record and will be the only grade counted in the CGPA, except in the case of course withdrawals, where the letter grade of “W” will remain. The original or former grade (except for a grade of W) will be changed to a Repeat or “R” on the transcript, and will not be averaged into the CGPA, but the weeks completed that correspond to the class will be calculated in the 150% maximum timeframe. Courses must be repeated prior to graduation. Course repeats may not interfere with classes scheduled by the Director and may be taken only at the discretion/approval of the Director. Both the original course and the repeated course weeks are counted in the 150% maximum time frame completion calculation. A failed course may only be repeated once. Failure to pass the repeated course that was originally failed will result in dismissal. Students are not charged additional tuition for repeated courses prior to withdrawal or graduation.

Class Challenge/Test-Out Policy

Sutter County Career Training Center will evaluate and consider awarding proper credit or clock hours for test outs as requested by the student. However, the maximum number of credits or clock hours that can be awarded in the form of test outs and transfer credits combined cannot exceed 35% of the total program clock hours or credit hours required to graduate. Arrangements must be made with the Director of Education to complete the test out of the course by the end of the first week the student begins the program. The student must complete the test out exam and earn a grade of “C” or higher on the test-out exam, (which will include written, oral and/or skills testing to prove required course competencies are met), by the end of their first week of the program start date. The student will receive a grade of “TC” noting transfer credit or clock hours. This grade will not be averaged into the student’s GPA or CGPA. The weeks associated with transfer credit or clock hours are NOT considered when calculating maximum time frame or determining progress toward maximum program completion. The student will be awarded the appropriate credits or clock hours for program completion. The maximum number of credits or clock hours that can be awarded in the form of test outs and transfer credits combined cannot exceed 35% of the total program clock hours or credit hours required to graduate from the program. Tuition is not charged, and Title IV funds are not available for these classes.

Independent Study

Independent Study is not available for diploma programs, so it is not an option for students.

Attendance Regulations for Diploma Programs

Student attendance is monitored daily. Students are expected to attend scheduled hours at all times. Students are strongly encouraged to be on time. If you find you are going to be late or absent, please call. All minutes for which the student is scheduled for class(es) will be tracked in attendance. Students must clock in and out of each session via a web-based attendance system Prestige Program. Students will enter with user I.D. and password. Each day is broken into sessions according to the table on page 6 of this catalog. Students must manually check in at the beginning of each session and will be auto checked out at the end of each session. If a student leaves early, he/she must manually check-out or faculty will check out the student if student fails to do so. Tardiness is permitted; however. If a student fails to both clock in and clock out during their scheduled clock hours, he/she will be counted absent. In either of these situations, if the student can verify via confirmation from their instructor, the time he/she was in attendance for the day, the registrar will amend the student's attendance for the day upon receipt of the Attendance Change Form. If a student clocks in early or clocks out late, those additional minutes are not counted in the daily attendance. In order for any time attended outside scheduled instruction time to be counted in attendance, proper make-up attendance protocol must be followed as outlined in the catalog.

Students are expected to achieve 100% attendance per course. All scheduled hours for each clock hour module-based program *must be completed before the end of each course. If a student fails to attend 100% in a course, a grade of "F" will be issued, unless an incomplete is granted as discussed later in this paragraph. As noted above under course repeats, issuance of an "F" grade(s) that causes the student to exceed 75 hours' worth of "F" grade(s) will result in dismissal, regardless of the reason for the "F" grade. If you would like your absence(s) to be evaluated for mitigating circumstances or to appeal the decision to dismiss based on the violation of policy, please provide all documentation related to EACH absence and a letter explaining why this will not happen in the future – to your instructor. This must be received prior to the last day of the class, unless you are appealing to dismiss or requesting an incomplete due to reasons that prevented you from attending and completing assignments during the timeframe that includes the last day in that class. Incompletes are granted at the discretion of the Program Director or Director of Education and the instructor.*

For more information, refer to the "In-completes" section of this catalog. If your instructor and the Program Director or Director of Education approve the course incomplete because you have class work and attendance that needs to be made up, an incomplete will be issued for the class and hours and assignments missed. All hours missed must be made up within the same week of the missed hours, unless other arrangements have been approved by the Director or Coordinator, to bring your course attendance to 100% or you will be issued an "F" for the course. Incomplete extensions may be granted at the discretion of the Director. All students must achieve 100% attendance in prerequisite classes to continue in the program. Students will not receive credit for unscheduled class time attendance unless authorized by the instructor and documented as make-up time. Absences may be made up in minutes outside of the students' currently scheduled classes and will be added into the student's attendance if approved by the instructor and submitted to the Program Director or Director of Education for approval. The make-up attendance must be academically related (definable instruction, interaction and/or evaluation) which includes but is not limited to physically attending a class where there is an opportunity for direct interaction between the instructor and students; completing an academic assignment; taking an exam, an interactive tutorial, or computer-assisted instruction; attending a study group that is assigned by the institution; and/or

interacting with a faculty member to ask a question about the academic subject studied in the course. Unapproved time will not be added to the students' attendance. Only participation in off campus activities that are organized by Sutter County Career Training Center where an instructor is present, and the students have to submit a report on the activity, will be included as make-up hours and added into the student's attendance manually if approved by the instructor and submitted to the Director for approval. Instructors must complete a make-up hours form for make-up hours that meet the eligible criteria and present it to the Director for approval in order for the hours to be included in attendance. Students who are late owe minimum 30 minutes of makeup time. Students must attend the total program clock hours to be considered eligible for graduation/program completion.

- **Medical Assistant Program – 900 clock hours**
- **Cosmetology – 1000 clock hours**

Students who are absent for 14 calendar days will be considered withdrawn unless a leave of absence has been requested in writing and approved. For students not on approved leave of absence, if the student contacts the school prior to the end of the 14 days and arrangements are made and approved by the Director for the student to return within 21 days of the last date of attendance, the student will still be considered enrolled. If the student fails to return within the 21 days, the student's date of determination of withdrawal will be 14 days after the last day date of attendance. Individual holidays (not week-long breaks) scheduled will require make-up days. Students who do not attend the scheduled make-up days will be counted absent.

Externship Attendance (Medical Assistant Program)

Students on externship use paper timesheets to record attendance and are required to clock in and out for the day using this attendance solution. If the student takes a lunch break, a clock out must be entered when the student begins lunch and a clock in must be entered when the student returns from lunch. Externship attendance will be tracked to the minute daily have the externship supervisor sign and date. If a student fails to both clock in and clock out during their scheduled clock hours, he/she will be counted absent, unless they communicate with the Externship Coordinator explaining the reason and providing the proper clock in and out times. If the Externship Coordinator deems the explanation valid, he/she will correct the clock in and clock out times. This will then be validated by the Site Supervisor when he/she signs the time sheet. Due to the unique nature of externships, students may be scheduled for hours outside of their normally scheduled class hours. Sites may unofficially change the student's scheduled hours, therefore all hours submitted on the timesheet signed by the externship site are considered as attended even though hours scheduled will elapse as originally scheduled. All of the externship hours for which the student is scheduled must be attended. The last date of attendance for an externship will occur on the day during which the student has the last recorded externship hours attended.

Power Outages and Natural Disasters

Power outages and natural disasters have the potential to disrupt learning. Any class time missed due to this will be required to be made up in a scheduled makeup period for any hours missed due to the power outage or natural disaster. You will be notified as to the type of disruption and the duration of the disruption via text.

Make-Up Work

Students are required to make up all course work missed due to absenteeism. The instructor may assign additional work to be completed for each absence to meet the missed learning objectives. Students are responsible for getting missed assignments and arranging time with the instructor or designee for make-up work and exams. Students are not charged additional fees for make-up work or make-up attendance. Make up schedule will be given prior to start of mod. Sign in required for makeup day. Sign up log is maintained in Registrar's office.

Maintenance of Records Documenting Student Academic Progress

Sutter County Career Training Center maintains the records (grades, attendance and SAP form) that document student academic progress in each student's file. These records are maintained in the student's file for a period of five years. Sutter County Career Training Center uses student work products, such as tests, written projects and skills checklists to verify student skill's acquisitions, including the development of critical thinking and analytical skills. Since these student work products are used in the calculation of the student's grades, they are maintained for the duration of one module/term following the module/term for which the products were produced.

Leave of Absence Policy

A Leave of Absence must be approved by the Director. A student must apply in advance for the leave of absence, unless mitigating and unforeseen circumstances prevent the student from doing so, (i.e. surgery, hospitalization, etc.). It must be submitted in writing and include the reason for the leave of absence and be signed and dated. Acceptable reasons for an Approved Leave of Absence include but are not limited to illness, hospitalization, caring for an ill family member, abusive domestic situations, pregnancy, jury duty, witness testimony, transportation issues, and work-schedule conflicts that would cause a financial burden to the student. In order for the leave of absence to be approved by the Director, it must be documented that there is a reasonable expectation that the student will return. A student may apply for an extension of their original leave of absence, which can be granted at the approval and discretion of the Director. Students are permitted multiple leaves of absence, with a maximum of 180 days in any 12-month period.

Students will be issued the grade of "W" for any classes they were taking but had not completed as of the date their approved leave of absence began. This grade of "W" will not be averaged into the student's GPA/CGPA, but the weeks scheduled that correspond to the classes from which the student withdrew are calculated in the 150% maximum timeframe. This might interfere with the student being able to complete within the maximum timeframe. In addition, the student's attendance up to their LDA prior to the LOA will be averaged into cumulative attendance. These factors can have an impact on the student's satisfactory academic progress. If students return from the time off as planned, they will not be charged for the classes from which they have withdrawn due to the approved leave of absence. The student will need to re-take any classes in which he/she was enrolled at the time the leave was granted. Students who take a leave during a scheduled externship will normally return to the same point in the externship upon returning from leave. For externship/practicum the W grade will be replaced with the earned grade upon completion of externship/practicum.

If a student fails to return from a leave of absence as scheduled, the student will be dismissed. The student will only be charged for the time elapsed up to the LDA for the LOA from which he/she did not return. If the student had any incomplete grades, which were not completed at the time of dismissal, those Incompletes will be replaced with an "F" grade at the time of dismissal, and this could also cause the student to not be in SAP. When a student is dismissed or withdraws, they leave the school at their academic status as reflected on their last SAP evaluation.

In the event a student does not return from a leave of absence, any refund due will be made to the appropriate financial aid programs within 45 days of the date of determination and the student will be charged for days elapsed to the LDA. If the student received Title IV loan funds, failure to return from the leave of absence and the resulting withdrawal may have the following consequences on his/her student loan repayment terms.

These include the following:

- Possible exhaustion of his/her grace period.
- The student's grace period will begin from the last date of documented attendance, not the day the student failed to return from the leave of absence.
- The first loan payment will be due within 60 days after the student's grace period ends, whether or not he/she has received an invoice or billing statement.
- If the student fails to make a payment, his/her loan can go into default status, unless the student has requested and been granted a deferment or forbearance.

In addition, the student must complete exit counseling if he/she fails to return from the leave of absence, this can be done with the financial aid officer or on-line at www.nslids.ed.gov.

Externship/Clinical Training For Medical Assistant Program (Practicum)

The practicum experience enables students to work in professional environments and apply the principles and practices learned in the classroom. Students are assigned one externship/ clinical site at the selection of the career services department or clinical instructor. Externship/ clinical site assignments are final and non-negotiable, and should the student decline the site, abandon the site or be dismissed from the site he/she is not guaranteed another site, and this may lead to dismissal from his/her program. Due to the unique nature of externships/clinical hours, the externship/clinical course can be scheduled for hours which are different from a student's on-campus scheduled class hours. Externs work under the direct supervision of qualified personnel at the designated externship sites and under the general supervision of the Sutter County Career Training Center staff. Externs/Clinical students are evaluated by their supervisory personnel and evaluations are placed in the student's records. Students enrolled in a program with an externship/clinical must successfully complete their externship/clinical to fulfill their graduation requirements. Students are required to arrange and pay for their own transportation to and from their assigned externship/clinical sites. Students may be required to travel a distance of up to 50 miles for the externship/clinical portion of the program, which is held off- campus. Externship/clinical guidelines and requirements for each program can be obtained from the career services department. Students must receive a grade of "CR" or a "C" or higher to be eligible for graduation.

Participating in an externship/clinical makes you not only a student but in some respects a representative of the company that you are externing for. Many of these companies require a drug test and background checks for employees as well as externs. Background checks and drug

tests might be required by certain externship/clinical sites. If the student chooses to apply for an externship at a site that requires a background check and/or drug test, Sutter County Career Training Center will cover the cost of these screenings. Sutter County Career Training Center per its agreement with extern/clinical sites is required to share the results of the testing with the extern/clinical site(s). Sutter County Career Training Center will continue to work with you, but you must be aware that you have chosen an occupation that requires sober judgment and behavior and failure to meet these standards will make any externship placement very difficult. Failing a drug and/or background check will negatively impact your ability to secure an externship/clinical site.

Diploma's/Degrees Awarded

Students must meet the standards below to receive a diploma or proof of training. A certificate of completion may be awarded if the student has met all requirements other than financial and maximum program length.

Graduation Requirements

Medical Assistant

To graduate and receive a diploma, a student must:

- Pass all courses and be awarded 900 clock hours on their transcript
- Complete all required coursework with a CPGA of 2.0 or higher
- Attend 900 hours in the program or remaining hours after transfer and test-out hours are awarded
- Attain required competencies or speed levels in all courses
- Meet the maximum 1.50 scheduled hours timeframe for graduation
- Not be financially indebted to the institution or must be meeting payments obligations
- Complete their externship with a grade of "CR" or higher
- Receive CPR Certification

Cosmetology

To graduate and receive proof of training, a student must:

- Pass all courses and be awarded 1000 clock hours on their transcript
- Complete all required coursework with a CGPA of 2.0 or higher
- Attend 1000 hours in the program or remaining hours after transfer and test-out hours are awarded
- Attain required competencies or speed levels in all courses
- Meet the maximum 1.50 scheduled hours timeframe for graduation
- Not be financially indebted to the institution or must be meeting payments obligations

Definition of Academic Year for Clock Hour Programs

Medical Assistant

An academic year must be a minimum of 900 clock hours and 36 weeks. It is defined as follows for the programs offered at Sutter County Career Training Center. For the Day Medical Assistant clock hour program, the academic year is defined as 900 clock hours and 36 weeks.

Definition of Quarter Credit Hours

The number of quarter credit hours assigned to a traditionally delivered course consists of a minimum of 1 credit hours for: 10 hours in a didactic learning environment not less than 50 minutes each and which assumes outside reading and/or preparation of 2 hours per lecture hour; 20 laboratory hours in a supervised laboratory setting of instruction; 30 hours of practicum; or an appropriate combination of all three. The number of quarter credit hours assigned to a hybrid delivered course considers the online non-homework activities to be didactic and otherwise uses the same hours conversion as above to determine the course credits for ACCSC purposes.

Definition of Clock Hours

The number of clock hours assigned to a traditionally delivered course consists of a minimum of periods of not less than 50 minutes each for Medical Assistant.

Student Full-Time Status

Students enrolled in the Medical Assistant clock hour programs are considered full-time if they attend 900 clock hours per academic year or 450 clock hours each payment period.

Students enrolled in the Cosmetology clock hour programs are considered full-time if they attend 1000 clock hours per academic year or 500 clock hours each payment period.

Policy and Program Changes

Sutter County Career Training Center has the right, at its discretion, to make reasonable changes in program content, materials, schedules, sequencing of courses in programs, or locations in the interest of improving the students' education, or were deemed necessary due to industry changes, academic scheduling, or professional requirements. The institution is required to make changes in programs or policies when ongoing federal, state, or accrediting changes affect students currently in attendance. Sutter County Career Training Center reserves the right to make changes in organizational structure, policy, and procedures as circumstance dictate, to make changes in equipment and materials, and to modify curriculum, as it deems necessary. When size and curriculum permit, classes may be combined to provide meaningful instruction and training and contribute to the level of interaction among students. Students are expected to be familiar with the information presented in this catalog. The catalog is published annually in July. Amendments to the catalog may be made between versions and are available in the registrar's office.

Catalog Updates

The catalog is published annually in July. Additional updates may be made by the use of addendums accompanying the catalog. If updates are significant, catalog revision will be made prior to the annual update of the catalog. If changes in educational programs, educational services, procedures, or policies required to be included in the catalog by statute or regulation are implemented before the issuance of the annual updated catalog, those changes shall be reflected at the time they are made in the addendums accompanying the catalog or catalog revision. The catalog addendum is also updated throughout the year to reflect current instructional staff. The catalog and addendum(s) are available on the school website www.suttercountyctc.edu.

Scheduled Starting Date Delays

The start date of your program may be delayed if there are less than 5 students in total starting the program on that date. If this occurs, the admissions representative will attempt to notify you prior to orientation when possible. If this occurs, you are entitled to a full refund of any monies paid and/or may enroll in the next start date which will require a new enrollment agreement. Please see the catalog for a list of alternative start dates.

Cancellation, Withdrawal and Refund Policies

Trial Period

All students have the right to cancel or end his or her agreement for a course of instruction, without any penalty or obligations, through the fourteenth calendar day after class starts. This 14-day period is considered a trial period for all students, during which time, the student is considered a possible future start and as a result is not considered enrolled as a regular student. During this period, the student attends without incurring program charges or receiving Federal Title IV student assistance*, unless and until the student continues beyond the end of this period as a regular student. If a student does not continue beyond the 14th day, he/she is considered a Non-start or Cancellation. This trial period provides an opportunity for a student to take classes on a trial basis before deciding to continue attending the program as a regular student, at which time the student would be responsible for program charges and would, if otherwise eligible, become eligible for Title IV, Higher Education Act (HEA) program funds. When an individual student becomes Title IV eligible, including becoming a regular student, during a payment period, the student would be eligible to receive Title IV grants for the entire payment period and Title IV loans for the entire period of enrollment. Attendance beyond the 14th calendar day is considered active confirmation of a student's intention to continue the program as a regular student. The trial period of attendance is a part of an eligible program and academic credit, or clock hours awarded to the student will count toward the student's completion of that program, if the student becomes a regular student after the trial period. Because this trial period is part of the eligible program, when the student becomes a regular student after the trial period, total charges for the eligible program would include the trial period, and, if otherwise eligible, the student could receive Title IV funds for the trial period.

**Only Medical Assistant Program is eligible for Title IV, HEA program funds.*

Examples of this policy are provided below:

- Student A completes the 14-day trial period at which time he decides to remain in school and is now considered a regular student. Student A would now be assessed institutional charges and become eligible for Title IV, HEA program funds for the eligible program, including the trial period.
- Student B completes up to 14 days of the trial period and decides not to continue enrollment. Student B is considered a non-start or cancellation and is not assessed institutional charges, other than perhaps a registration fee, and would not be eligible for any Title IV, HEA program funds for enrollment during the trial period.
- Student C completes the 14-day trial period at which time the institution admits the student as a regular student. Student C would now be assessed institutional charges and become eligible for Title IV, HEA program funds for the eligible program, including the trial period. However, after three more weeks as a regular student, Student C decides to withdraw from the program. The institution must perform a Return of Title IV Aid calculation to determine the amount of Title IV grant or loan assistance that the student earned as of the student's withdrawal date at the end of the seventh week.

Program Withdrawal

Students who wish to discontinue their training for any reason (after the trial period of attendance) are requested to schedule an exit interview with the Director. They must also submit, in writing, a notice of withdrawal to the Director. Students will receive a grade of “W” for each class they were attending that was still in progress by their date of determination. They will be issued an “F” for courses that have ended by their date of determination. The grade(s) of “W” are not averaged in the GPA or CGPA, but the weeks scheduled that correspond to the classes from which the student withdrew are calculated in the 150% maximum timeframe. When a student is dismissed or withdraws, they leave the school at their academic and financial aid status as reflected on their last SAP evaluation. Students who received Direct Loans for Medical Assisting must complete an exit interview with the financial aid officer or on-line at www.StudentLoans.gov. For more information refers to the Cancellation, Withdrawal and Refund Policies section of the catalog.

Student’s Right to Cancel

1. A student has the right to cancel his or her agreement for a course of instruction, without any penalty or obligations, through the fourteenth calendar day after class starts. Though our Accrator, (ACCSC), requires that applicants who have not visited the school prior to enrollment will have the opportunity to withdraw without penalty within three business days following either the regularly scheduled orientation procedures or following a tour of the school facilities and inspection of equipment where training and services are provided - SUTTER COUNTY CAREER TRAINING CENTER permits a more lenient policy of up to 14 days after the first date of class for such cancellation to occur. Though our Accrator (ACCSC) requires that all monies paid by an applicant must be refunded if requested within three days after signing an enrollment agreement and making an initial payment - SUTTER COUNTY CAREER TRAINING CENTER permits a more lenient policy of up to 14 days after the first date of class for such cancellation to occur in writing in order for an applicant to be refunded 100% of monies paid. An applicant requesting such a cancellation within 14 days after beginning class and making an initial payment, or prior to entering the school is entitled to a refund of all monies paid. After the end of the cancellation period, you also have the right to stop school at any time; and you have the right to receive a pro rata refund if you have completed sixty (60) percent or less of the scheduled clock hours (diploma program starts) in the current payment period in your program through the last day of attendance. Refer to the refund policies included below.
2. Cancellation may occur when the student provides a written notice of cancellation at the following address: Sutter County Career Training Center, 875 Harter Parkway, Yuba City, Ca 95993. This can be done by mail, fax, Email or hand delivery. All notices, regardless of method of delivery need to be addressed to “Campus Director.” If sending Notice of Cancellation via Email, it should be sent to scctc@suttercountyctc.edu. If sending by fax, send it to the attention of “Campus Director” at (530) 671-7319. The written notice of cancellation, if sent by mail, is effective when deposited in the mail properly addressed with proper postage. If sending by email, fax or hand delivered, the effective date is the date received at the campus.
3. The written notice of cancellation need not take any particular form and however expressed; it is effective if it shows that the student no longer wishes to be bound by the Enrollment Agreement.

Student's Right to Withdraw and Reasons For Dismissal

- A student has the right to withdraw from the school at any time after the cancellation period (described above) and receive a pro rata refund if you have completed 60 percent or less of the scheduled clock hours (diploma program starts) in the current payment period in your program through the last day of attendance.
 - Medical Assistant:
 - The amount of that refund is to be “pro-rated” according to the not completed portion of the program less, the cost of any equipment/supplies/books returned in good condition (good condition does not include equipment/supplies/books that a seal is broken log-on occurred or is marked or damaged in any way) and a registration or administration fee not to exceed \$250.00. The refund is to be paid within 45 days of withdrawal or dismissal.
 - Cosmetology
 - The amount of that refund is to be “pro-rated” according to the not completed portion of the program less, the non-refundable amount for the cost of the cosmetology kit, textbook, and laptop. The refund is to be paid within 45 days of withdrawal or dismissal.
- For the purpose of determining a refund under this section, a student shall be deemed to have withdrawn from a program of instruction when any of the following occur:
- The student notifies the institution of the student's withdrawal or as of the date of the student's withdrawal, whichever is sooner. Notice of withdrawal must be received in writing at the physical location of the institution via mail or physical delivery to the attention of; Director, Sutter County Career Training Center, 875 Harter Parkway, Yuba City, CA 95993. This can be done by mail, fax, Email or hand delivery. All notices, regardless of method of delivery need to be addressed to “Campus Director.” If sending Notice of Cancellation via Email, it should be sent to scctc@suttercountyyctc.edu. If sending by fax, send it to the attention of “Campus Director” at (530) 671-7319, The written notice of cancellation, if sent by mail, is effective when deposited in the mail properly addressed with proper postage. If sending by email, fax or hand delivered, the effective date is the date received at the campus.
- The institution terminates the students' enrollment for:
- Failure to maintain the standards of satisfactory academic progress after a period of academic probation.
- Failure to achieve a 2.0 CGPA upon program completion.
- At a designed SAP evaluation point when it is determined that the student will not likely be able to attain the minimum 2.0 CGPA or maximum timeframe required for graduation.
- Failure to achieve a 2.0 CGPA at the end of the second academic year unless student applies for and is approved under the extended enrollment policy.
- Failure to pass a previously failed course or receiving greater than 75 hours of F grades.
- Failure to abide by the rules and regulations of the institution.
- Misconduct including but not limited to misuse of property; behavior that is disruptive, violent, destructive, dishonest, or threatening to others; possession of drugs or alcohol or dangerous weapons; a drug conviction while enrolled in school; plagiarism.

- Failure to meet terms of financial obligations, (unless otherwise determined by the Director or a new payment plan is agreed to and signed by the student).
- Refusing an externship site assignment; Dismissal from or abandonment of an externship site unless the student is granted another site at the discretion of the Campus Director.
- Failure to return from an approved leave of absence.
- Failure to attend class for 14 calendar days (unless a leave of absence has been requested in writing and approved). For students not on approved leave of absence, if the student contacts the school prior to the end of the 14 days and arrangements are made and approved by the Director for the student to return within 21 days of the last date of attendance, the student will still be considered enrolled. If the student fails to return within 21 days, the student's date of determination of withdrawal will be 14 days after the last date of attendance.
- Students will receive a grade of "W" for each class they were attending that was still in progress by their date of determination. They will be issued the grade(s) earned for courses that have ended by their date of determination and the grade will be averaged in the CGPA and the weeks scheduled that correspond to the classes are calculated in the 150% maximum timeframe for the evaluation period. The grade(s) of "W" are not averaged in the CGPA, but the weeks scheduled that correspond to the classes from which the student withdrew are calculated in the 150% maximum timeframe.
- When a student is dismissed or withdraws, they leave the school at their academic and financial aid status as reflected on their last SAP evaluation. Students who received Direct Loans must complete an exit interview with the financial aid officer or on-line at www.StudentLoans.gov.

For the purpose of determining the amount of the refund based on the internal refund policy below, the date of the student's withdrawal shall be deemed the last date of recorded attendance.

For the purpose of determining when the refund must be paid, the student shall be deemed to have withdrawn at the end of 14 calendar days of non-attendance or on the date notification of withdrawal occurred, if before the end of the 14day period of non-attendance.

Return of Title IV Refund Procedures (Medical Assistant Program)

Title IV, HEA funds are awarded to the student under the assumption that he/she will attend school for the entire period for which the aid is awarded. When student withdraws, he/she may no longer be eligible for the full amount of Title IV, HEA funds that were originally scheduled to be received. Therefore, the amount of Federal funds earned must be determined. Written notification of withdrawal from the student is not required for refund payment.

The Federal Return of Title IV funds formula (R2T4) dictates the amount of Federal Title IV aid that must be returned to the federal government by the school and/or the student. The federal formula is applicable to an eligible student receiving federal aid when that student withdraws on or before the 60% point in time in the payment period. If a student does not begin training, the R2T4 formula does not apply. For official and unofficial withdrawals, a student's withdrawal date is their last date of attendance. For official withdrawals a student's date of determination is the date the school received notice from the student that

they are withdrawing. The school's determination that a student is no longer in school for unofficial withdrawals is determined after 14 days of non-attendance. In the event a student fails to return from a leave of absence, the student's last date of attendance will be the last date the student attended before the leave of absence began. The date of determination is the date the student failed to return from the leave of absence. All returns of Title IV funds due will be made within 45 days of the date the student failed to return from the leave of absence.

The federal formula requires a Return of Title IV calculation if the student received or could have received (based on eligibility criteria) federal financial assistance in the form of Pell Grants, FSEOG, Direct Stafford Loans or Direct Plus loans and withdraws on or before completing 60% of the payment period. The percentage of Title IV aid earned is equal to the percentage of the payment period that was completed as of the withdrawal date if this occurs on or before the 60% point of time. For example, if the student completed 30% of the payment period, then the percentage of Title IV earned is 30% because it is less than 60%. If the student completed 70% of the payment period, then the percentage of Title IV earned is 100% because it is greater than 60%. The percentage that has not been earned is calculated by subtracting the percentage of Title IV aid earned from 100%.

For diploma program students, the percentage of the payment period completed is calculated by the clock hours scheduled to be completed in the payment period as of the last date of attendance divided by the total scheduled clock hours in the payment period. The amount to be returned is calculated by subtracting the amount of Title IV assistance earned from the amount of Title IV aid that was or could have been disbursed as of the withdrawal date. If a student receives less Title IV funds than the amount earned, the school will offer the student a disbursement of the earned aid that was not received at the time of their withdrawal which is a post withdrawal disbursement. Post withdrawal disbursements will be made from Pell grant funds first if eligible. If there are current educational costs still due to the school at the time of withdrawal, a Pell grant post withdrawal disbursement will be credited to the student's account. Any Pell grant funds in excess of current educational costs will be offered to the student. Any federal loan program funds due in a post withdrawal disbursement must be offered to the student and the school must receive the student's permission before crediting their account. The following Title IV refund distribution is used for all FA students due to a refund:

- Unsubsidized Direct Stafford Loan
- Subsidized Direct Stafford Loan
- Direct PLUS Loan
- Federal Pell Grant
- FSEOG.

Refunds will be made to the federal programs within 45 days of the date of determination. The statute requires that a student is responsible for all unearned Title IV program assistance that the school is not required to return. This is determined by subtracting the amount returned by the school from the total amount of unearned Title IV funds to be returned. Samples of return to Title IV refund calculations are available in the financial aid office upon request.

A student who reenters within 180 days of their last date of attendance is treated as if he/she did not cease attendance for purposes of determining the student's aid awards for the period.

A student who reenters a credit hour or clock hour program within 180 days of his/her withdrawal is immediately eligible to receive all Title IV funds that were returned when the student ceased attendance. If a student reenters after the 180 days, the student is considered a transfer student and enters a new payment period.

IT IS IMPORTANT THAT YOU KEEP COPIES OF THE ENROLLMENT AGREEMENT, FINANCIAL AID PAPERS, RECEIPTS, OR ANY OTHER INFORMATION THAT DOCUMENTS THE MONIES PAID TO THE SCHOOL.

Internal Refund Policy

Sutter County Career Training Center provides a pro rata refund of nonfederal and federal student financial aid program moneys paid for institutional charges to students who have completed 60 percent or less of the period of attendance. A non-pro rata refund will be calculated for students who completed greater than 60% of the period. The student balance is determined in the following manner. For diploma students who completed 60% or less of the period, the amount of earned tuition is calculated by taking the hourly charge for the program (total tuition charges for the period divided by the number of clock hours in the period) multiplied by the number of clock hours the student was scheduled to attend up to their last day of attendance. For students who completed greater than 60% of the period, 100% of the tuition charges for the period are considered earned. Other earned institutional charges (such as the registration fee, books/supplies and other earned charges) are then added to the amount of tuition earned. If the student received Title IV payments (net of refunds), or is scheduled to receive a Pell post-withdrawal Title IV disbursement or student approved Direct Loan post withdrawal disbursement, these along with any non-title IV payments (net of refunds) are subtracted from the internal balance calculation. Prior period balances (for the current academic year) and balances from prior academic years (up to \$200 if authorized by the student) are then added to this amount. If this leaves a credit balance, a refund in the amount of the credit is made to the student, or to the source of the funds (depending on the requirements or authorizations the student signed) within 45 days of the date of determination of withdrawal or dismissal. If Cal Grant funds were utilized, the portion to be returned to the Commission on behalf of the State will be calculated. Cal Grant funds may not be used for reimbursement to the federal government. Information regarding any applicable third-party funding of the agency's refund policy can be obtained from the financial aid office. Written notification of withdrawal from the student is not required for refund payment. For students who wish to cancel their program, see Student's Right to Cancel in the school catalog.

Re-Entry Policy

A dismissed student, withdrawn student or student who cancelled during their trial period, can petition to re-enter if they officially withdrew from the institution in writing, or send a signed letter to the institution in order to withdraw, or signed a dismissal form prior to being dismissed, or signed a notice of cancellation if discontinuing trial period of attendance. Students who did not contact the school by these methods will not be considered for re-entry, unless they had mitigating circumstances such as being hospitalized and unable to contact the school and can provide proof of such circumstances. If a withdrawn or dismissed student, the student must also have been meeting the following minimum standards at the time of separation from the school: CGPA of 2.0 and Cumulative Attendance of 80%. The requirement of 80% attendance can be waived if the student can prove that hospitalization, being under the care of a physician,

or other mitigating circumstances resulted in not meeting the standard. At the time of petition, the student must also meet admissions requirements and be able to meet all Satisfactory Academic Progress and graduation requirements for the program by the anticipated evaluations. If a student was dismissed due to misconduct or improper conduct or has ceased enrollment more than once from the same program, he or she is not eligible for re-entry. If a student has ceased enrollment more than once from multiple programs, but not twice from the same program, re-entry will be considered only if there ARE mitigating circumstances. Any instances of improper conduct after dismissal will also disqualify the student for re-entry.

A dismissed student, withdrawn student or student who cancelled their program during the trial period can re-enter only after applying for reconsideration in writing to determine if the required standards can be maintained. If it is deemed that the student will not benefit from completing their program, the request for re-entry will be denied. Sutter County Career Training Center has the right to refuse any student re-entry for any reason. To re-enter a student must write a letter requesting to re-enter that includes what happened to cause to his/her departure, why he/she feels he/she can successfully finish the program at that time, and how they feel the training will benefit them. This letter must be delivered to the Director. At that time the Director determines the best time for the student to return, based on the classes he/she may need and class availability, that information is provided to financial aid. The student will be scheduled to meet with financial aid to determine eligibility for financial aid and to make financial arrangements. Students in this situation must make private payment arrangements or have other outside funding that can cover the cost of the program. The student must pay any outstanding balance due or bad debt from their previous enrollment that will not be covered by financial aid and meet with financial aid to determine payment for the remaining program. If at that point the student wants to continue their petition to return, the student will be scheduled to attend a staff and faculty meeting to hear the students' presentation on why they should be re-admitted. The panel of all available staff and faculty will vote to make the determination. The vote must be unanimous for the student to be accepted into the program. If the panel has concerns based on the student's academic history as to whether or not the student will be able to succeed in the program, instead of denying the student's return, (in the case of dismissed or withdrawn students), they may offer the student an evaluation period that consists of auditing a course (or courses) he/she has already passed at no charge to demonstrate whether he/she can meet the academic standards established for this evaluation period. If at any point during the evaluation period it is evident that the student would be unable to meet the standards by the end of the period, he/she will be notified that the re-entry petition has been denied. By the end of the period the student must meet the following standards for the evaluation period: pass each course with a grade of C or better and maintain attendance of 100% for that isolated evaluation period. The audited course will not appear in the student's record. If the student met these standards and met conduct and other standards required, the re-entry will be accepted. The student will be notified of the panel's decision. If the student is accepted, he/she must follow all admissions practices as of the time they return, which may be different than when they initially enrolled. Re-entry can only occur at the beginning of a module or term, and at a time designated by the Director. For all programs, students must re-enroll within 18 months of their last date of attendance to be eligible to continue the program without re-taking courses. If the program has changed within the 18-month re-entry period, the student may have to take courses that were not originally part of the program to graduate. Students who re-enter after 18 months of their last date of attendance must repeat the

program in its entirety. All current tuition and fees will be assessed for repeating the program. A student will re-enter in the same financial aid and academic status they held at the time of the student's last SAP evaluation (i.e. on academic probation, financial aid warning or financial aid probation (academic probation) or in satisfactory academic progress). The determination of whether the re-entry will be accepted or denied may take several months from the time the student first appears in front of the panel. Once approved, actual re-entry can only occur when classes are available, and the Director of Education has established an uninterrupted schedule for the student. Medical Assistant students who have previously completed Capstone will be required to re-take Capstone at no additional charge prior to beginning Externship. If the student is re-entering into the same program, the previous grades earned will remain on record and will be calculated into the student's CGPA and the clock hours and weeks scheduled are counted in the 150% maximum time frame completion calculation. Prior attendance will also remain on record and will count in cumulative attendance. If the student is re-entering into a different program, the actual grades earned will be evaluated and any that can be transferred into the new program will be transferred to the new program with a grade of TC noting transfer credit or clock hours. This grade will not be averaged into the student's GPA or CGPA. The student will be awarded the appropriate credits or clock hours for program completion. The weeks associated with transfer credit or clock hours are NOT considered when calculating maximum time frame or determining progress toward maximum program completion

Student Information

Examination of Student Records – Student’s Rights Under The Family Education Rights and Privacy Act (FERPA)

A parent or eligible student has the right to review and inspect education records within 45 days of the day Sutter County Career Training Center receives the request. The student must submit the request in writing to the registrar, identifying the records they wish to examine. The request must be dated and must include the student's first and last name (as used while attending the institution), dates attending and program name. Students must also note the current address and phone number where they may be contacted. The registrar will respond to the request by contacting the student in person (if still in attendance), or via phone or mail and will notify the student of the time and place where the records may be inspected.

If a student feels his/or education records are inaccurate or misleading and need to be amended, he/she has the right to request an amendment by notifying the Director in writing. The notification must include a specific reference to the part of the record they want changed and specify why it is inaccurate or misleading. (Grades of students will not be amended beyond the end of the module following the date the grade was issued. Students are expected to review their grades as they receive their grade reports at the end of each module and contact the Director immediately if an error is suspected.) The request must also contain the student's first and last name (as used while attending the institution), dates attending and program. Students must also note the current address and phone number where they may be contacted. The institution shall respond to reasonable requests for explanations and interpretations of records. If Sutter County Career Training Center decides not to amend the record as requested by the student, the institution will notify the student of the decision and advise the student of his/her right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the students when notified of a right to a hearing.

If circumstances effectively prevent the parent or eligible student from exercising the right to inspect and review the student's education records, the institution shall provide the parent or eligible student with a copy of the records requested.

Students have the right to consent to disclosures of personally identifiable information contained in the student's education records, except to the extent that FERPA authorizes disclosure without consent. One exception, which permits disclosure without consent, is disclosure to school officials with legitimate educational interests. A school official is a person employed by Sutter County Career Training Center in an administrative, supervisory, academic or research or support staff position (including law enforcement unit personnel & health staff if applicable); a person or company with whom Sutter County Career Training Center has contracted (such as an attorney, auditor or collection agent); a person serving on the Board of Trustees; or a student serving on an official committee, such as disciplinary or grievance committee or assisting another institutional official in performing his/her tasks. An institutional official has a legitimate educational interest if the official needs to review an education record in order to fulfill his/her professional responsibility. A student also has the right to file a complaint with the US Department of Education regarding and allegedly violated this act. The

Office's address is: Family Policy Compliance Office, US Department of Education, 400 Maryland Ave., SW., Washington, DC 20202-4605

The "U.S.A Patriot Act", which was effective October 26, 2001, established the following exceptions relative to the release of information from institutional files:

Ex Parte Orders-Sutter County Career Training Center can disclose, without consent or knowledge of a student or parent, personally identifiable information from a student's records to representatives of the Attorney General of the United States in response to an ex- parte order in connection with the investigation or prosecution of terrorism crimes. An ex- order is an order issued by a court without notice to an adverse party. When Sutter County Career Training Center makes a disclosure pursuant to an ex parte order, it is not required to record that disclosure information in the student's file.

Lawfully Issued Subpoenas and Court Orders

In the following contexts, an institution can disclose, without consent, information from a student's education records in order to comply with a lawfully issued subpoena or court order:

1. Grand Jury Subpoenas
2. Law Enforcement Subpoenas – For these subpoenas, the court may order Sutter County Career Training Center not to disclose to anyone the existence or contents of the subpoena or our response. If the court so orders, neither the prior notification requirements nor the recording requirements would apply.

Health or Safety Emergency

Sutter County Career Training Center is permitted to disclose personally identifiable information from a student's education record without written consent of the student in the case of an immediate threat to health or safety of students or other individuals. This is limited to a situation that presents imminent danger or to a situation that requires the immediate need for the disclosure to avert or diffuse serious threats to the safety or health of a student or other individuals.

Disclosures to the Bureau of Citizenship and Immigration Service (BCIS)

Sutter County Career Training Center may release personally identifiable information of a student who has signed a form I-20 and any student attending on an M-1 or J-1 visa to the BSIC.

Family Education Rights and Privacy Act (FERPA) Complaints

Complaints of Alleged Violations must be timely submitted, no later 180 days from the date the student learned of the circumstances of the alleged violation. It must contain specific allegations of fact giving reasonable cause to believe that a violation occurred. This includes relevant dates, such as the date of a request or a disclosure and the date the student learned of the alleged violation, as well as the names and titles of those school officials and other third parties involved; a specific description of the education record around which the alleged violation occurred; and, a description of any contact with school officials regarding the matter, including dates and estimated times of telephone conversations regarding the matter. Calls and/or any copies of any correspondence exchanged between the student and the school regarding the matter. It must also contain the name and address of the school and any additional information that would be helpful in the consideration of the complaint. The complaint must be addressed to:

Family Compliance Office
US Department of Education 400 Maryland Ave, SW
Washington, DC 20202-5920

Required Study Time

In order to complete the required course assignments, each student is expected to spend outside time studying. It is estimated that at a minimum each student will spend 2 hours of out of class time studying for every hour spent in class. The amount of time each student will spend studying will vary according to the individual student's abilities. Each student is responsible for reading all study materials issued and must turn in assignments at designated times.

Clothing and Personal Property

All personal property is the sole responsibility of the student. The institution does not assume liability for any loss or damage.

Dress Code

A clean, neat appearance and decent, modest apparel in good repair is required. Hoods on the hoodies are prohibited from being worn on the head and hats are prohibited. Coats and jackets are prohibited once you enter the classroom. Undershirts that are solid in color with no graphics may be worn to stay warm. Flip flop shoes are not permitted, and no hats of any kind shall be worn in the classroom. Scented products such as perfumes and tobacco products can cause sniffing, dizziness, headaches, nausea and breathing problems. Some reactions, like shortness of breath, are particularly severe for people with preexisting respiratory conditions, such as asthma and chronic obstructive pulmonary disease. For that reason, we have adopted a policy that does not allow excessive scents. These guidelines are to prepare our students for future employment. We reserve the right to refuse admittance to students or visitors who are dressed inappropriately. Students who do not adhere to the dress code policy could have their enrollment terminated.

Medical Assistant Program

Students are required to wear Sutter County Career Training Center scrubs, or designated scrubs or appropriate jeans on designated days and tennis shoes or nursing shoes. Outerwear such as a lab coat, sweater, etc. is allowed as long as it is solid in color with no graphics and is appropriate with the uniform. One badge will be issued within the 14-day trial period. This badge must be worn and visible at all times on- campus and on externship. If you lose your badge, please notify your instructor

Cosmetology Program

Students are required to wear all black, black closed toe shoes, and black apron that will be provided. Outerwear such as a sweater, is allowed as long as it is black in color with no graphics and is appropriate.

Conduct

The institution reserves the right to dismiss any student whose conduct, poor attendance or scholastic performance do not meet our standards. Such conduct includes, but is not limited to, dishonesty; unprofessional, rude or disruptive conduct; copyright infringement; plagiarism (see Academic Integrity below); use of profanity; noncompliance with safety rules; unruly or violent conduct toward instructors, staff or other students; the use of alcohol or drugs on the institution's property; conviction of a drug violation or any other unlawful activities. If conduct becomes violent or involves physical contact with a fellow student, staff or faculty member or involves any unlawful activity, the police will be contacted immediately. Use of cell phones,

Pagers and other outside electronics, other than Chrome Books, are not permitted in the classroom, unless the instructor permits or when used for clocking in and out of class sessions. Use of school equipment and supplies is limited to assignments only and not for personal use. No food or drink (with the exception of bottled water) will be allowed in the classroom and/or labs.

Academic Integrity, Student Privacy & Student Authentication

Sutter County Career Training Center enforces the highest standards of academic integrity, to create the best learning opportunities for students and to prepare students to become valuable members of the workforce. It is expected that all students, staff and faculty will keep their logins, passwords and authentication information secure and will not share them with others. Passwords are required to be changed every 3 months. It is considered a breach of academic honesty for students to employ any form of deception in the completion of academic work, including but not limited to:

- copying work, ideas, or projects from any other person or media
- allowing another person to copy or borrow original work in any form
- allowing another person to copy answers on a quiz or test
- representing the work of another person or source as one's own
- plagiarism in any form, including failing to give credit to the source of words, ideas, or work from any other person, printed material, or website
- sharing login and password and authentication information

When a violation of this policy occurs, disciplinary action will be taken. Subject to the severity of the violation and/or number of occurrences, academic dishonesty may result in an "F" grade for an assignment, project, exam, or the course itself, or may result in dismissal from the College. All violations of the Academic Integrity Policy are documented and made a permanent part of a student's record.

Copyright Infringement Policy

It is prohibited to access and illegally download or distribute person to person copyrighted material and any other illegal acts leading to copyright infringement including peer-to-peer file sharing. Copyright infringement is the act of exercising, without permission or legal authority, one or more of the exclusive rights granted to the copyright owner under section 106 of the Copyright Act (Title 17 of the United States Code). These rights include the right to reproduce or distribute a copyrighted work. In the file-sharing context, downloading or uploading substantial parts of a copyrighted work without authority constitutes an infringement.

Penalties for copyright infringement include civil and criminal penalties. In general, anyone found liable for civil copyright infringement may be ordered to pay either actual damages or "statutory" damages affixed at not less than \$750 and not more than \$30,000 per work infringed. For "willful" infringement, a court may award up to \$150,000 per work infringed. A court can, in its discretion, also assess costs and attorneys' fees. For details, see Title 17, United States Code, Sections 504, 505.

Willful copyright infringement can also result in criminal penalties, including imprisonment of up to five years and fines of up to \$250,000 per offense. For more information, please see the

Web site of the U.S. Copyright Office at www.copyright.gov, especially their FAQ's at www.copyright.gov/help/faq.

To legally obtain copyrighted materials they must be purchased. The school's on-line library is a legal, direct source for information needed for class projects or research. A monitoring system to detect illegal downloads and distribution of copyrighted materials (including authorized peer-to-peer file sharing) is conducted at least on a quarterly basis. If copyright infringement is detected it is cause for termination or dismissal and may subject the guilty party to civil and criminal liabilities as previously outlined.

Sutter County Career Training Center educates its students about this policy in the admissions process consumer information that is provided and acknowledged by the student signing the policy. This is retained in the student's permanent file. The student is also updated annually about the policy when the Annual Notice is distributed and signed. Staff & faculty are informed about this policy through the policies & procedures manual and the employee disclosures that are signed during the hiring process. They are also updated during the annual review of the policies and procedures manual and quarterly security results from our quarterly monitoring reports. The best legal alternative to illegal downloading or acquiring copyrighted material is the use of the on-library and the creation of documents based on the person's own knowledge that is not gained from outside resources.

Smoking

Sutter County Career Training Center's campus is a non-smoking campus. Smoking or vaping will not be permitted anywhere on campus or neighboring businesses. Smoking while wearing Sutter County Career Training Center scrubs is strictly prohibited at all times and all locations. Smoking on campus is grounds for dismissal.

Drug and Alcohol Policy

In compliance with the Drug-Free Schools and Communities Act Amendment of 1989 (Public Law 101-226), student, staff faculty, or any employee of Sutter County Career Training Center shall not engage in the unauthorized or unlawful manufacture, distribution, dispensation, possession, use/abuse of alcohol and/or illicit drugs on college property or as part of any college activity.

There are several health risks associated with the use of illicit drugs and alcohol. The use and abuse of drugs and /or alcohol can lead to accidents, injury and medical emergencies. All drugs are toxic or poisonous when abused. Some health risks associated with the abuse of drugs include depression, confusion, sleep disorders, hallucinations, heart and liver damage. Serious short and long-term health problems can develop as a result of continued drug abuse. As a depressant, alcohol depresses the central nervous system and may result in physical damage and can increase your risk of being involved in an auto accident.

Students or employees who are interested in seeking assistance for drug or alcohol abuse should contact the Director for a list of outside agencies who can assist them. All information received from the students will be treated confidentially.

Any student who is convicted of the unlawful manufacture, distribution, dispensation, possession, use, or abuse of illicit drugs or alcohol is subject to criminal penalties under local, state, or federal law. State and Federal Laws define a number of substances as “drugs” with sanctions related to their possession, sale, use and manufacture varying by type of substance and abuse. These penalties range in severity from a fine of \$100 up to \$8,000,000 and/or life imprisonment. The exact penalty assessed depends upon the nature and the severity of the individual offense.

The college will impose penalties against students who violate the Drug-Free Schools and Communities Act Amendments of 1989 (Public Law 101-226). Sutter County Career Training Center reserves the right to terminate students and/or employees who violate this policy and refer to the proper authorities for prosecution.

For a more detailed version of the Drug and Alcohol Policy and Prevention and Drug Violations and further information and list of resources please visit our website at www.suttercountycctc.edu or contact the Director at (530) 822-5810, or in person at 875 Harter Parkway, Yuba City, Ca 95993. This complete policy is distributed to both prospective students, current students and all employees each year. This policy undergoes a biennial review.

Drug Violations

If you are convicted of a drug violation, you must report the conviction to the Director. Students dismissed from Sutter County Career Training Center due to a drug conviction are not eligible for re-entry.

Individual Classes (Medical Assistant Program)

Sutter County Career Training Center offers individual classes, which are part of an approved program. Students may select one or more classes. Students will receive a certificate of completion for the class stating the number of clock hours or credits but will not receive a diploma for the program. The cost of an individual class is \$22.00 per hour plus book and supplies. Periodically Sutter County Career Training Center offers a schedule of various training workshops, interested students should contact an Admissions Officer for this schedule. These workshops have different pricing schedules.

Sexual Harassment

Sutter County Career Training Center is committed to maintaining a learning environment that is free from sexual harassment, sexual discrimination, and sexual violence. Sexual discrimination, sexual harassment and sexual violence are prohibited and are considered sexual misconduct violations. Types of sexual harassment include quid pro quo and hostile environment. Sexual Harassment includes but is not limited to: Verbal harassment or abuse, subtle pressure for sexual activity, persistent remarks about another person’s clothing, body or sexual activities, unnecessary touching, petting, pinching, or brushing against another person’s body, demanding sexual favors accompanied by implied or overt threats, disparaging comments about women or men as a group and the use of sexist humor or demeaning sexual allusions. Sexual Violence refers to the physical sexual acts perpetrated against a person’s will or where a person is incapable of giving consent due to the victim’s use of drugs or alcohol or due to an intellectual or other disability. The Campus Director is the designated title IX coordinator and staff, faculty

and students are to report any incidences of sexual harassment or sexual discrimination directly to the Campus Director. If the Campus Director is the one being accused of the action, the incident is to be reported to the Director of Education. The nature of the incident is to be reported and an inquiry into the event will begin. If the event involved sexual violence the police will be contacted, and the victim will report the crime. A sexual misconduct violation can result in consequences up to and including criminal charges and dismissal from the college. For more information on sexual assault prevention and our response to sexual assault violations please see the campus security report on the website at www.suttercountyctc.edu.

Health and Physical Considerations (Cosmetology Program)

Generally, the professional in the beauty industry must be in good physical health because he/she will be working in direct contact with patron. In most aspects of the beauty field, there is a great deal of standing, walking, pushing, bending, and stretching, sometimes for long periods of time. A person must consider his/her physical limitations in terms of making a career choice that involves extensive training. We promote the acceptance of students with physical limitations or disabilities if these students believe they can fulfill training demands.

Notice of Non-discrimination

Sutter County Career Training Center is committed to providing a work and school environment free of unlawful harassment or discrimination and furthermore does not discriminate in its admission, employment, educational policies, scholarship, or other financial aid programs or in access to other College administered programs. Sutter County Career Training Center affirms that it does not discriminate when it admits students and selects employees and thereafter accords them all the rights and privileges generally made available to students or employees at the College. School policy prohibits harassment or discrimination based on race, religion, creed, color, national or ethnic origin, ancestry, sex (including pregnancy, childbirth, or related medical conditions), military or veteran status, physical or mental disability, medical condition, marital status, age, sexual orientation, gender, gender identity or expression, genetic information or any other basis protected by the federal, state or local law. The College is strongly committed to basing judgments about individuals solely upon their qualifications and abilities, and to protecting individual rights of privacy, association, belief and expression. The College strictly prohibits sexual harassment and sexual violence. Sexual harassment is defined as unwelcome conduct of a sexual nature and is conduct that explicitly or implicitly affects a person's employment or education or interferes with a person's work or educational performance or creates an environment such that a reasonable person would find the conduct intimidating, hostile or offensive. Sutter County Career Training Center is committed to maintaining a learning environment that is free from sexual harassment, sexual discrimination, domestic violence, dating violence, sexual assault, sexual violence, and stalking. Sexual discrimination, sexual harassment and sexual violence are prohibited and are considered sexual misconduct violations. Types of sexual harassment include quid pro quo and hostile environment. Sexual Harassment includes but is not limited to: unwelcome sexual advances, requests for sexual favors, and other verbal, nonverbal, or physical conduct of a sexual nature, including verbal harassment or abuse, subtle pressure for sexual activity, persistent remarks about another person's clothing, body or sexual activities, unnecessary touching, petting, pinching, or brushing against another person's body, demanding sexual favors accompanied by implied or overt threats, disparaging comments about women or men as a group and the use of sexist humor or demeaning sexual allusions. Sexual Violence refers to the physical sexual acts perpetrated against a person's will or where a person is incapable of giving consent due to the victim's use of drugs or alcohol or due to an intellectual or other disability. Domestic Violence under the final Violence Against Women Act regulations is defined as a felony or misdemeanor crime of violence that is committed by a current or former spouse or intimate partner of the victim, by a person with whom the victim shares a child in common, by a person who is cohabitating with or has cohabitated with the victim, or spouse or an intimate partner. Dating violence as defined by the final regulations as violence committed against a person who is or has been in a social relationship of romantic or intimate nature with the victim. Sexual assault is considered an offense that meets the definition of rape, fondling, incest, or statutory rape, as defined under the FBI's unified crime reporting program. The definition of stalking under the final regulations is a course of conduct that's directed at a specific person that would cause a reasonable person to fear the person's safety or the safety of others or suffers substantial emotional distress.

The Campus Director is the designated title IX coordinator and staff, faculty and students are to report any incidences of sexual harassment or sexual discrimination directly to the Campus Director. If the Campus Director is the one being accused of the action, the incident is to be reported to the Registrar. The nature of the incident is to be reported and an inquiry into the event will begin. If the event involved sexual violence the police will be contacted, and the victim will report the crime. A sexual misconduct violation can result in consequences up to and including criminal charges and dismissal from the college. As we do not have resources on campus for options for assistance following an incident, please refer to our campus security report on our website, which lists community resources available for healthcare and/or counseling support. Also, for more information on sexual assault prevention and our response to sexual assault violations please see the campus security report on the website www.suttercountytctc.edu. The direct link to our Campus security report is:

The College complies with and carries out its responsibilities to prevent discrimination (including sexual harassment and sexual violence) in accordance with applicable federal, state or local laws, ordinances or regulations, including Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973, Age Discrimination Act of 1975, and the Vietnam Era Veterans Readjustment Assistance Act. If any student wishes to file a complaint covered by these regulations, he/she must follow the grievance procedures of the College. The College investigates all complaints in a thorough, impartial, and timely manner, including those of discrimination on the basis of sex (including sexual assault and harassment), The College takes prompt and equitable action to investigate and address any reports or complaints that come to the attention of school personnel, either formally or informally. If an allegation is determined to be credible, the College takes immediate steps to eliminate the harassment, prevent its recurrence, and address its effects as appropriate.

Title IX or affirmative action-related questions or complaints may be directed to either of the following:

- Director, 875 Harter Parkway, Yuba City, Ca 95993. 530-822-5120
- Questions may also be directed to the U.S. Department of Education's Office for Civil Rights <https://www2.ed.gov/about/contacts/gen/index.html>

Visitors

There are no visitors or children allowed into the classrooms during class. Please make arrangements to leave children and/or relatives at home.

Online Library

Sutter County Career Training Center provides an online library that can be accessed through our homepage at www.suttercountyctc.edu and clicking the Student Login link. At student orientation the students are given library instructions and shown how to use the library and the librarian service. Students will receive their online username and password when they begin classes and have access to the library from computers provided on-campus and from any other location with Internet service during the time they are actively enrolled in their program of study. The library includes access to databases, journals and e-books relevant to the programs we offer. Also featured will be e-books in the students' major areas of study to use for reference. The library is staffed online by librarians holding MLS, MLIS or equivalent master's degrees to our students 24 hours a day, 7 days a week to assist students in their research. All communication between the students and librarians is monitored to ensure the highest level of service to our students. Each program encourages use of the library through research assignments.

Student Interaction

Providing opportunities for students to interact with others and their instructors is a valuable part of the Sutter County Career Training Center learning environment. Instructors provide opportunities for students to work in groups for required class projects to facilitate an interactive environment. Instructors encourage students to form out-of-class study groups as well. Class discussions and the sharing of individual perspectives are also a part of all classes taught at Sutter County Career Training Center.

Student Services

Prior to starting classes, new students attend a formal orientation, at which time the institution's programs and general policies and procedures are explained. After students start class academic advising is available to support students in maintaining satisfactory academic progress, achieving successful educational and student achievement outcomes, and making informed decisions concerning training and employment. For these services, a meeting can be arranged with the Campus Director. The Campus Director may facilitate advising relevant coping skills (life, career development, budget, and personal financial planning skills), general development appropriate to higher education students; academic advising; testing and tutoring services; and information concerning housing, transportation, and childcare. The Campus Director also monitors attendance records and leaves of absence as well as graduate career services assistance. Career Services is a vital part of the student services program and is described below.

Career Services Assistance – Medical Assistant Graduates

The Career Services student service begins with the career action plan meeting the first week the student begins school. Throughout the programs, presentations are made in the classroom for professional career development topics by career services as an integral part of preparing the students for their job search. Instructors also speak on career topics throughout the curriculum. All graduates are expected to participate in the career services assistance program.

Career services assistance consists of working with soon-to-be graduates and graduates of the institution's programs to secure employment. This includes assisting graduates with resume writing and interview techniques, advising job openings and assisting graduates as they apply for positions. Graduates may continue to utilize the institution's career services assistance program at no additional cost. Sutter County Career Training Center makes no guarantee of employment for prospective students, current students or students who have separated from the institution. Our programs are designed to meet the employer needs in the state of California.

Student Housing

All programs offered are non-residential. Sutter County Career Training Center is not responsible to find or assist students in finding housing. No student housing is available on campus. Housing is available in the Yuba City area starting at approximately \$500 a month.

Emergency Response & Evacuation Procedures

In the event of an emergency the following emergency response & evacuation procedures are used:

1. Campus Director will immediately notify campus community in event of an emergency by entering the Catapult System announcing the nature of the emergency.
2. Prior to the notification, the Director will verify and confirm the emergency by physically viewing the emergency. Once confirmed that the emergency is authentic, the Director will initiate the notification system.
3. The larger surrounding community will be notified by the Director or designated staff such as the receptionist placing a call to the local police or 911.
4. This emergency response and evacuation procedure will be tested on an annual basis.
5. Types of emergency situations include but are not limited to earthquakes, fire, bomb threats, chemical spills, and shooters in the area or in the school.
6. If an emergency is an earthquake, the take shelter in place policy will be initiated. Students, faculty, and staff will be directed to stay in place and take shelter under tables or desks. The director or emergency personnel will direct students, staff, and faculty once the event has ended and it is deemed safe to exit the building or resume classes.
7. If the emergency is a violent intruder or active shooter in the school or area, the ALICE plan will be initiated. The staff or instructor will determine the action to follow based for their group of students based on the information they have. Students may make their own independent decision. ALICE stands for: Alert, Lockdown, Inform, Counter, Evacuate.

Alert means to notify those on campus that an intruder is present and any details that are available about the situation. Texting may be the best form of urgent communication and updates. Alerting the authorities via 911 is also a priority.

Lockdown means barricade windows and doors, silent mobile devices, turn off lights, prepare to evacuate or counterattack the intruder if needed.

Inform means to communicate shooter's location in real time to staff, faculty, students, and authorities. Texting staff faculty may be the best form of urgent communications and updates. Social media is not to be used for communication. Informing authorities of updates verbally via 911 is also a priority.

Counter means to create noise, distraction, distance, movement, disrupt, disburse so people are not grouped together, and physically attack the intruder to diminish the shooter's ability to shoot accurately.

Evacuating means that when safe to do so, remove yourself from the danger zone. Exit with your hands up, calmly. Do not run out pointing, acting frantic and shouting at the police as this may distract me from identifying the actual intruders. Walk to a designated safety zone and do not try to leave in your vehicle as this will cause the police not to be able to secure the area. The designated safety zone is Boyd Hall corner of Lassen and Klamath Lane. In the event that Boyd Hall is also involved in the incident, the safety zone will be to proceed directly south on Harter Parkway to the dead-end street. wait for further instructions to return to the building.

8. If the emergency is that of a fire, bomb threat or chemical spill, the bell will be sounded to evacuate the building. Administrators, staff, and faculty will be responsible for directing the evacuation. If possible, instructors should take their student roster and point students to the nearest unobstructed exit. If possible, the staff member/instructor closest to the student lounge and restrooms makes sure people are exiting from these areas. Provided it does not pose a danger, the registrar, receptionist, and financial aid staff lock their fire-proof filing cabinets before leaving the building. All staff, faculty and students will meet at the Boyd Hall. If this is too close to the fire or event leading to the evacuation, move to the south end of Harter Parkway, Yuba City, California.

Accounting for students and staff:

Instructors will use their class rosters to account for their students. If anyone is missing, please notify a staff member and confirm that the student is not outside the building. Once it is confirmed that anyone is missing, notify the fire department or other emergency response team that is on site immediately. Ask others if this person went home early. Even if someone confirms the student went home early unless they can be reached by phone, notify the fire department or other emergency response team of the possibility that someone may still be in the building.

The Director and staff should also confirm all staff and faculty members are present.

Returning to the building:

Once the Director or an administrator confirms with the response team that it is safe to return, school will resume.

Identity Theft Prevention and Red Flags

It is our goal to detect, prevent, and mitigate identity theft. We have implemented the following measures:

1. Maintain student records in locked fireproof cabinets accessible to only a few key staff members
2. No printing of social security numbers on forms or reports, except when required by government agencies
3. Timely shredding of confidential documents
4. Password protection and updates for all employees
5. Password protected access to student records with employee access as needed
6. Monitoring of information security and network security

7. Checking for falsified identification and inconsistent personally identifiable information and reporting these activities to the Director for further evaluation. If it is deemed that identity theft has occurred, the Director will notify law enforcement.

If a breach is identified, proper measures will be taken, and the student will be notified. This policy is tested at least annually.

Financial Assistance

Financial assistance is available to those who qualify. Types of assistance currently available to students include: WIOA funding when available. Payment plans may also be provided by Sutter County Career Training Center and are available to students who need to pay the balance of tuition and fees per academic year and who are able to make installments to pay in full within the agreed upon period with a maximum of 4 installments over a term of less than a year.

Advance payment is not required for any period of enrollment. A student is expected to fulfill financial arrangements to pay for the costs associated with each payment period by the end of that period. The following need and non-need based financial aid is available to students who qualify and are enrolled in the Medical Assistant program:

- Pell Grants
- Federal Supplemental Educational Opportunity Grant Program (FSEOG)
- Federal Work-Study Program (FWS)
- Unsubsidized Direct Student Loans
- Subsidized Direct Student Loans and Direct Plus Loans (loans to parents)
- Cal Grants.

For more information on how to apply for financial aid, visit the financial aid office. Students are free to seek and secure private lending on their own to assist with covering costs related to their education. Sutter County Career Training Center does not have a list of private lenders to whom students may contact for such funding. If a student obtains loans to pay for an educational program, the student will have the responsibility to repay the full amount of the loan plus interest, less the amount of any refund. If the student received federal student financial aid funds, and the student withdraws or is dismissed, the student could be entitled to a refund of the monies not paid from federal student financial aid program funds. Please refer to the refund policy for a clearer explanation of how the refund(s) is determined. Students should consider their potential eligibility for federal student aid before considering payment plans, private student loans or alternative financing programs.

Financial Responsibility

If you obtain a student loan, you are responsible for repaying the full amount of the loan plus any interest, less the amount of any refund, and that, if the student has received federal student financial aid funds, the student is entitled to a refund of the money's not paid from federal student financial aid program funds if determined. If a student is eligible for a loan guaranteed by the federal or state government and the student defaults on the loan, both of the following may occur: (1) The federal or state government or a loan guarantee agency may take action against the student, including applying any income tax refund to which the person is entitled to reduce the balance owed on the loan. (2) The student may not be eligible for any other federal student financial aid at another institution or other government assistance until the loan is repaid.

Payment Plans

Payment plans may also be provided by Sutter County Career Training Center and are available to students who need to pay the balance of tuition and fees per academic year and who are able to make installments to pay in full within the agreed upon period. Students who receive a payment plan through the school are charged the same as outlined in the Billing and Collection of Tuition and Fees section of the catalog. Payment plans are non-interest bearing and are payable as outlined in the payment plan. The term of a college payment plan is always one year or less, and the payments must be made in four or fewer installments.

Application Process for Payment Plans

Students wishing to apply for a non-interest-bearing payment plan must meet with a financial aid administrator to discuss his or her options and the amount to be covered by the payment plan. A student is given a Payment Plan Options Form and selects a payment option ranging from one to four installments. The Financial Aid Administrator will then establish a payment plan based on the amount to be funded and the number of installments the student has selected. The student will then sign and date the payment plan, agreeing to the terms. The term of a college payment plan is always one year or less, and the payments must be made in four or fewer installments.

Billing and Collection of Tuition & Fees

Medical Assistant

Advance payment is not required for any period of enrollment. A student is expected to fulfill financial arrangements to pay for the costs associated with each payment period by the end of that period. A student is not obligated for indebtedness that exceeds the current period of attendance until the period commences. Tuition and fees are billed per payment period as outlined on the student enrollment agreement and in the school catalog. The first period starts on the student's start date and the second period starts at the midpoint of the student's program. If and when offered, for students in multiple year programs, the third period starts on the first day of the student's start of year 2 of the program, the fourth period starts on the student's midpoint of year 2 of the program and period 5 starts on the student's start of year 3 of the program. Collection of all tuition and fees is determined based on student packaging in the financial aid department. If the student has a payment plan, the terms of the payment plan are outlined in the plan contract. If a student fails to follow through on his/her financial commitment, the student may be dismissed. If the student has Title IV funding, collection of this funding is typically in the second month of enrollment and shortly after the student reaches the midpoint of each academic year.

Cosmetology

Advance payment is required for the cosmetology kit, laptop and textbook. This is a non-refundable fee. A student is expected to fulfill financial arrangements to pay for the costs associated with the cosmetology program. Collection of all tuition and fees is determined based on student packaging in the financial aid department. If the student has a payment plan, the terms of the payment plan are outlined in the plan contract. If a student fails to follow through on his/her financial commitment, the student may be dismissed

Cal Grant Confirmation of Eligibility (Medical Assistant Program)

For details on how to apply for a Cal Grant and the deadlines, please see the financial aid department.

Sutter County Career Training Center will confirm that the recipient meets eligibility and program requirements specified at the time Cal Grant funds are paid to the recipient or the recipient's account using all existing information [including but not limited to Institutional Student Information Record (ISIR), student self-certification, federal verification documentation] in the possession of the Institution [CEC 69432.7(k)]. Sutter County Career Training Center will resolve any conflicting information (pursuant to the FSA Handbook Vol. 1) that may affect the disbursement of Cal Grant funds. Eligibility requirements that must be verified include the following.

Cal Grants are for students who are pursuing an undergraduate degree or vocational or career training, and do not have to be repaid. In addition to meeting the financial criteria and Cal Grant requirements, students must:

- submit the FAFSA or CADAA application and your verified Cal Grant GPA by the deadline
- be a U.S. citizen or eligible noncitizen or meet AB540 eligibility criteria
- be a California resident for 1 year
- attending a qualifying California college
- not have a bachelor's or professional degree
- have financial need at the college of your choice
- have family income and assets below the minimum levels
- be enrolled or plan to enroll in a program leading to an undergraduate degree or certificate
- be enrolled or plan to enroll at least half time
- not owe a refund on any state or federal grant or be in default on a student loan
- not be incarcerated
- maintain the Satisfactory Academic Progress standards as established by the school. Recipients who do not meet the standards are ineligible for Cal Grant payment and will not use eligibility during the terms they are ineligible for payment.

Sutter County Career Training Center will resolve conflicting information in the possession of the institution. Conflicting information may include indicators on the ISIR such as

- Permanent mailing address in a state other than CA
- Driver's license issued by a state other than CA
- Student's state of address not CA
- Date of residence not more than a year prior to residence determination date
- (If minor) parent's state of address not CA
- (If minor) parent's date of residence not more than a year prior to residence determination date
- OR any other information available at the institution which shows inconsistency with a claim of CA residency.

Disbursement of Cal Grant Funds (Medical Assistant Program)

Cal Grant funds will be disbursed to eligible recipients within 15 business days of determination of enrollment status when Cal Grant funds are available in the institution's account. The amount disbursed will be no more than that which the recipient is eligible to receive per payment period. Since our programs are clock hour, students must attend > 50% of the Cal Grant Payment Term in order to be eligible for payment. Payment policy follows Federal policy - students are paid full-time or nothing based on what their Pell status would be if eligible. Students are paid for classes they repeat for a non-fail one time and for Fs until they are passed.

Payment transactions are reported through GDS Web Grants no later than 60 calendar days following the end of the Cal Grant payment period or final determination of eligibility. Payments are reported within 15 business days of disbursement but no later than 60 days following the end of the term. Any funds disbursed to a recipient in excess of that which the recipient is eligible to receive is considered an overpayment. Correct any Cal Grant overpayment and return the overage to the commission, if necessary. Disburse Cal Grant payment based on the recipient's enrollment status using the student's attendance status date for the Cal Grant term.

Students will be given a written disbursement schedule consistent with terms and in accordance with the requirements specified for each educational program.

Sutter County Career Training Center will use its institutional refund policy to determine the amount of Cal Grant funds to be returned to the Commission on behalf of the state. Cal Grant funds may not be used for reimbursement to the federal government. The institution must return Cal Grant funds to the Commission before refunding any other funding sources other than refunds to the federal Title IV program funds required by the Return of federal Title IV (R2T4) funds regulations.

Students have options regarding receipt of Cal Grant funds and have the ability to rescind their existing instructions at any time. Students have the option to either apply the "Access" or "Books & Supplies" portion to outstanding balances on the student's account of request personal receipt of the funds prior to disbursement. The student will be asked by the FAA to complete an Access or Books & Supplies Authorization form to designate the option they choose. The student may make this request at any time; however, any cancellation only affects future payments. Students who fail to complete the form will have the "Access" or "Books & Supplies" portion refunded to them.

Cal Grant funds are to be disbursed in term order (i.e., disburse the fall term payment before the winter or spring term payment). Sutter County Career Training Center is not required to keep a separate recipient signature on file to verify that the recipient received payment for Access or Books & Supplies payments. However, canceled checks or warrants with recipient endorsement must be retained as verification such as those attached to the institution's bank statements. Sutter County Career Training Center may mail checks to students.

Tuition/fee awards are disbursed in an amount not to exceed the maximum value of the tuition award for the term, or the maximum tuition/fees charged, whichever is less. In the event that the student is receiving benefits from another financial aid source that is also restricted to

tuition and fees, the Cal Grant tuition/fee payment amount must be adjusted, or the other tuition-paying award can be returned so as not to exceed, in total, the amount of tuition/fees charged. For example, in the case of VA payments to students, the students can only receive Cal Grant Funds for tuition in the amount not covered by VA benefits. In the event of other tuition awards, attempts should be made to preserve Cal Grant eligibility, since Cal Grants are a renewable source of aid. In the event that other non-tuition restricted aid has already been applied to the student's tuition/fee charges, or if the student has already paid their tuition/fees from their own funds, then Cal Grant tuition/fee funds may be released to the student. This is assuming the student has sufficient financial need for the payment. Should Sutter County Career Training Center disburse funds to a student prior to approval of a final state budget, any overpayment may be adjusted by reducing subsequent term payments for that academic year if the student was enrolled in later terms.

In case of a student being disbursed a Cal-Grant that later was determined he was not eligible for a notice would be mailed to the student informing him that the award was reversed off of his account. If the student received a check, he would be billed for the amount owing.

Title IV Topics – Consumer Information (Medical Assistant Program)

NSLDS NOTIFICATION

Loan information submitted to NSLDS by students and parents of students will be accessible to authorized users of the data system, including guarantee agencies, lenders and other schools.

How Students Apply and How Aid is Determined

This information is found in the publication, “20-21 Do you Need Money for College? The Guide to Federal Student Aid (formerly Funding Your Education: the guide to Federal Student Aid)” published by the Department of Education. It is available on-line at <https://studentaid.ed.gov/sa/resources>. It includes financial aid application procedures forms and deadlines/ the standards the institution uses to determine eligibility for each financial aid program/ and criteria for determining the amount of a student’s award. Students interested in receiving financial aid must complete the FAFSA and meet with the institution’s financial aid officer who will determine the types and amounts of aid available to the students. The student and the parent (in the case of a dependent student) must apply for FSA ID as digital signature on some online forms. Once the student completes the FAFSA, and it is processed by the government, the school will receive an ISIR which will contain the Estimated Family Contribution and let the student know if he/she is selected for verification.

Verification

Each year at least 30% of financial aid recipients are randomly selected for verification by the U.S. Department of Education. If a student is selected for federal verification, they will be asked to complete a Verification Worksheet (provided by the Office of Student Financial Planning) and must provide additional information before financial aid can be disbursed to the student account. This documentation may include but is not limited to federal income tax transcript and W-2 forms (student's, spouse and/or parents/guardians), proof of untaxed income, housing allowances, etc. Students will be notified in writing of all documents required to fulfill this federal requirement. If after review by Financial Aid Office, there are any changes to the Estimated Family Contribution and possibly the financial aid available, the student will be notified in writing.

Pell Grant

This is a grant available to students and does not have to be repaid (unless a student withdraws from school and owes a refund due to overpayment). Pell Grants are the foundation of federal student aid, to which aid from other federal and nonfederal sources might be added. Pell Grants are awarded based solely on financial need. The amount a student receives depends on his/her financial need, cost of attendance and enrollment status (full-time or part-time, and whether the student attends school for a full academic year or less). Amounts can change yearly. The 2024-2025 maximum Pell grant amount is \$7395. Students may receive one Pell Grant per academic year. For one academic year diploma programs the result is a total of one Pell grant if eligible.

FSEOG Grant:

This is a grant available to students who have never earned a bachelor’s degree and are Pell eligible. The grant does not have to be repaid (unless a student withdraws from school and

owes a refund). FSEOG Grants are awarded based solely on financial need. Students interested in FSEOG funds must apply for the award by completing FAFSA. For the 24-25 award year, the SEOG Grant award was re-evaluated and will remain at the \$300 level for a full year award. All zero EFC students for each class start will receive FSEOG award until the funds are exhausted. The school will reevaluate (in January of the award year), the total amount of the FSEOG awards to students based on if there were start date changes or changes to the number of enrolled students with Zero EFC up to that point so that all funds are awarded by the end of the award year. Of The 25% Sutter County Career Training Center matching funds comes in the form of a tuition waiver and the remaining is from FSEOG funds. At the time of disbursement of federal money, the Sutter County Career Training Center tuition waiver must also be applied. The financial aid administrator maintains spreadsheet with all FSEOG eligible ISIR's and a summary of funds awarded in the FSEOG Tracking spreadsheet. Records are kept for a minimum of 3 years after the end of the award year. FSEOG disbursements are made approximately 21 days after the funds are awarded and at midpoint of the program.

Federal Work Study Grant

Students may be offered Federal Work–Study as part of their financial aid award. Federal Work–Study may only be awarded to students who have financial aid eligibility and have indicated on their FAFSA that they are interested in Work–Study. Work–Study is need–based and it is the part of your financial aid award that provides an opportunity to earn money with a part–time employment to help pay for educational costs. 7% of Federal Work Study allocation must go to the wages of students employed in community service jobs for that year. FWS jobs with federal, state, or local public agencies or private nonprofit organizations must be in public interest. One or more of the community service students must be employed as a reading tutor for preschool or elementary school children or a mathematics tutor for children in elementary school through ninth grade or working in a family literacy project that provides services to families with preschool or elementary school children. Students employed here will be paid 100% Federal Funds (no school match). Off-campus FWS jobs with private, for-profit organizations must be academically relevant to the maximum extent possible. To apply for a Federal Work Study job students, respond to a job announcement distributed by the Director.

They provide an application with details on their availability and reason for wanting the job. The student may also be interviewed as part of the process. When selecting a candidate for a FWS job opening the school considers the student's financial need, the number of hours per week the student can work, the period of employment, the anticipated wage rate, the students' academic performance at SUTTER COUNTY CAREER TRAINING CENTER to date and the amount of other assistance available to the student. Final selection is ultimately made by the federal work study site. Once the Director picks a student for the position and reviews the federal work study agreement with them, the student provides a copy of their application to the site and is interviewed. At that time the site supervisor can schedule the student or notify Sutter County Career Training Center that the student was not selected. FWS funds must be earned, so a FWS award does not mean a student is guaranteed a job or the funds unless they earn them. Records are kept for a minimum of 3 years after the end of the award year.

Direct Stafford Loan

The Direct Stafford Loan is borrowed money that must be repaid with interest and cannot be cancelled because of dissatisfaction with training or job placement, etc. The Stafford Loan is for undergraduate, graduate and professional students. Students must be enrolled at least halftime

to be eligible. Financial need is not a requirement to obtain a Stafford Loan. There are two types of Stafford loans - Subsidized and Unsubsidized Stafford Loans.

Direct Subsidized Stafford Loans

These are available to eligible undergraduate students who demonstrate financial need. The US Department of Education pays the interest while the student is in school at least half-time; for the first 6 months after the student leaves school; and, during a period of deferment. The amount of the subsidized Stafford loan cannot exceed a student's financial need. The interest rate for these loans first disbursed on or after July 1, 2024, and before July 1, 2025, is 6.39%.

Direct Unsubsidized Stafford Loans

These loans are available to eligible students and are not based on financial need. Interest is charged on these loans from the time of disbursement until the loan is paid in full. The US Department of Education do NOT pay the interest on this loan.

To determine the amount of the unsubsidized loan, the following equation is used:

Cost of Attendance - Federal Pell Grant - Subsidized Stafford - Any other Aid = Amount of Unsubsidized Stafford Loan

(up to annual maximum amount). The interest rate for these loans first disbursed on or after July 1, 2024, and before July 1, 2025, 6.39%

Direct Plus Loans

Only parents of a dependent undergraduate are eligible to apply for a plus loan at this institution and are not based on financial need. The maximum amount parents can borrow is the Cost of Attendance minus any other financial aid that the student receives. Disbursements are the same as for Direct Stafford Loans.

If a parent is originally denied approval for a Plus Loan based on an adverse credit history, there are additional options/processes the parent can choose to be accepted. See your financial aid advisor for additional details. If determined to be PLUS loan eligible after initial adverse credit determination, the parent is required to complete PLUS loan counseling online at the www.StudentLoans.gov Web site. This must be completed in one setting prior to the disbursement of the PLUS Loan funds. The interest rate for these loans first disbursed on or after July 1, 2024, and before July 1, 2025, 8.94%.

Remaining Eligible for Federal Financial Aid

In order to remain eligible for Federal Financial Aid, students must be actively attending students and need to meet the Standards of Satisfactory Progress as outlined in this catalog. However, students can receive Title IV while on financial aid warning & financial aid probation. Please refer to the Financial Aid Warning & Financial Aid Probation section of this catalog as well as the Satisfactory Academic Progress section. Students on an approved Leave of Absence can receive Pell Grant and SEOG funds if eligible. More information on student eligibility is also available at <https://studentaid.gov/understand-aid/eligibility/staying-eligible>.

Reestablishing Eligibility for Federal Financial Aid

A student who is no longer eligible for federal financial aid can reestablish eligibility by meeting the standards of satisfactory academic progress at the end of the next FSA evaluation period. Please refer to the Financial Aid Warning & Financial Aid Probation section, Student Appeal Process section and Satisfactory Academic Progress section of this catalog. Additionally,

information on regaining Federal Financial Aid is available at <https://studentaid.gov/understand-aid/eligibility/regain>

Financial Aid Disbursement Procedures

Pell, SEOG and Direct Loan funds are disbursed in two disbursements per academic year. The first Pell, SEOG and first direct loan disbursement(s) disbursement is made approximately 21 days after the student's first day of class. For diploma students the second Pell, SEOG and direct loan disbursement(s) is made after the student successfully completed one-half of the financial aid clock hours and weeks in the academic year. Disbursements are made based on the student's status provided the student is meeting financial aid requirements, which includes but is not limited to verification being completed and conflicting information being resolved. Disbursements are made through EFT and are posted directly to the student's ledger at Sutter County Career Training Center. If the student is granted an approved leave of absence, Pell and SEOG disbursement(s) may be made provided the student is eligible and is meeting the credit or clock hours and week requirements. Students may receive Title IV while on financial aid warning and financial aid probation (academic probation). The institution adheres to the policies outlined by the US Department of Education. Basics of receiving disbursements are available on-line at <https://studentaid.gov/complete-aid-process/receiveaid>.

Financial Aid Credit Conversion Policy

For students in diploma programs no credit conversion is necessary since the programs are clock hour programs.

Rights and Responsibilities of Student Receiving Financial Aid

The rights and responsibilities of students receiving financial aid are published on the Master Promissory Note (MPN). It is available on-line a <https://studentaid.gov/mpn/subunsub/preview>.

They are also available online at www.studentaid.gov and exit counseling at www.studentaid.gov

Entrance and Exit Loan Counseling

Students receiving Unsubsidized and/or Subsidized Direct Loans must participate in entrance and exit counseling. This requirement may be met by meeting with the Financial Aid officer for a counseling session, or by completing entrance counseling on-line at www.studentaid.gov and exit counseling at www.studentaid.gov. The terms of, the schedules for, and the necessity of loan repayment are covered during this process. Copies of this information are available in the financial aid office or online entrance counseling at www.studentaid.gov and online exit counseling at www.studentaid.gov.

Direct Loan Ombudsman

If you're in a dispute about your federal student loan, contact the Federal Student Aid Ombudsman Group as a last resort. The Ombudsman Group is dedicated to helping resolve disputes related to Direct Loans, Federal Family Education Loan (FFEL) Program loans, Guaranteed Student Loans, and Perkins Loans.

The contact information for Student Loan Ombudsman is: <https://studentaid.ed.gov/sa/repay-loans/disputes/prepare/contact-ombudsman>

As an alternative to filling out the form on this page, you may contact the Ombudsman Group through one of these other methods.

Postal U.S. Department of Education
Mail: FSA Ombudsman Group
P.O. Box 1843
Monticello, KY 42633
Phone: 1-877-557-2575
Fax: 606-396-4821

Terms and Conditions for Obtaining Deferments

The terms and conditions for deferments are discussed on the Federal Student Aid Website and can be accessed at <https://studentaid.gov/manage-loans/lower-payments/get-temporaryrelief#deferment-forbearance>. This information can also be obtained online at www.studentaid.gov as part of your exit interview counseling session.

Campus Crime and Awareness

All crimes committed on the Campus of Sutter County Career Training Center or any assigned externship site need to be reported immediately to the Director in writing and if possible, should be delivered in person so that the details of the crime can be discussed. The Director will begin an investigation of the crime, which will often involve contacting the local police department so that they can begin an investigation of their own. If an investigation into a crime is expected to last for more than one day, and there is even slight evidence or a witness(s) to the fact that a fellow Sutter County Career Training Center student was involved in the crime, that student will be temporarily suspended until the investigation is complete. If at the conclusion of the investigation, it is concluded that the student was not involved in the crime, the student will be permitted to return to class. If it is proven that a fellow student was involved in committing the crime, that student will immediately be dismissed from Sutter County Career Training Center and will not be eligible for re-enrollment into the college. The victim will be provided with a written report on the outcome of the investigation, a copy of which needs to be signed by the victim and returned to the Director. Instances of campus crime are reported in the Annual Campus Security Report.

The institution published its first Campus Crime report on October 1, 2006, and has updated it annually since this date. The report includes statistics for the period of January 1 through December 31st of the prior year concerning reported crimes that occurred on-campus; in certain off-campus buildings or property owned or controlled by Sutter County Career Training Center; and on public property within, or immediately adjacent to and accessible from, the campus. The report also includes institutional policies concerning campus security, such as policies concerning sexual assault, and other matters.

You can obtain a copy of this report by directly accessing it through our website at www.suttercountyyctc.edu to view the report you must have Adobe Reader installed which can be obtained <http://www.adobe.com>. All the computers on campus have the Adobe Reader installed already. To obtain the report on campus or by mail, please contact the Director in person or by phone at (530) 822-5120.

Net Price Calculator

The Net Price Calculator is intended to provide estimated net price information (defined as estimated cost of attendance — including tuition and required fees, books and supplies, room, and board (meals), and other related expenses — minus estimated grant and scholarship aid) to current and prospective students and their families based on what similar students paid in the previous year. You may access the most recent Net Price Calculator on our website at the following link: <https://suttercountyctc.edu/npc/npcalc.htm>

Contact for Consumer Information and Title IV Assistance

To receive consumer information or information on Title IV Assistance, please contact the Financial Aid Administrator at Sutter County Career Training Center. The phone number is (530) 822-5120.

Book Distribution for Pell Grant Recipients

Textbooks are distributed on the first day of class for diploma program students (including Pell grant recipients). Students are billed for the textbooks when they are billed for tuition each payment period. One-half of the books are billed during payment period one, and the second half is billed at the beginning of payment period.

Link To College Navigator Website

The link to the college navigator website is <http://nces.ed.gov/collegenavigator/>

Tuition and Fees

Students' financial obligations will be calculated in accordance with this catalog and the Internal refund policy should the student be dismissed or withdrawn. Tuition rates may be adjusted periodically but will not change for a student once he/she begins classes. Changes to tuition rates will be maintained in the catalog addendums.

Total Program costs are outlined below:

Medical Assistant Program (900 Clock Hours) Costs:

Tuition Payment Period 1	\$7,000.00
Book/Learning Media Costs	\$293.00
Equipment (Chromebook)(Not Returnable)	\$150.00
Total Payment Period 1	\$7443.00
Tuition Payment Period 2	\$7,000.00
Book/Learning Media Costs	\$293.00
Equipment (Chromebook)(Not Returnable)	\$150.00
Total Payment Period 2	\$7443.00
Total Program Costs	\$14,886.00

Cost of Attendance – Medical Assistant Program – Effective 7/1/2024

Definition of Academic Year: 900 Clock hours and 60 weeks

	<u>Living on Own</u>	<u>Living with Parent</u>
Year One cost of Attendance (including loan fees)		
Total Tuition:	\$14,000.00	\$14,000.00
Total Direct Cost:	\$886.00	\$886.00
Total Indirect Cost:	\$31,003.00	\$32,866.00
Average Loan Fees:	\$100.00	\$100.00
	<u>\$45,989.00</u>	<u>\$47,852.00</u>

	<u>Living on Own</u>	<u>Living with Parent</u>
Monthly Indirect Costs		
Monthly Room & Board:	\$1,440.00	\$1,125.00
Monthly Transportation:	\$196.00	\$179.00
Monthly Misc./Personal:	\$492.00	\$401.00
Total Monthly Indirect Costs:	\$2,128.00	\$1,705.00

Year: 1 Hours: 900 Actual Weeks: 36 Months: 9

Cost Type	<u>Living on Own</u>	<u>Living with Parent</u>
Tuition	\$14,000.00	\$14,000.00
Books	\$586.00	\$586.00
Room & Board	\$10,125.00	\$12,960.00
Transportation	\$1,764.00	\$1,611.00
Misc./Personal	\$4,428.00	\$3,609.00
Total Cost of Attendance	<u>\$30,903.00</u>	<u>\$32,766.00</u>
Estimated Loan Fees*	\$100.00	\$100.00
DL Cost of Attendance*	<u>\$31,003.00</u>	<u>\$32,866.00</u>

* Direct Loans Cost of Attendance includes an average loan fee of \$100.00. The actual fee incurred will be dependent on the total amount and types of loans taken out and will vary from student to student. Indirect Cost of Attendance based on CSAC 2023-2024 Student Expense Budgets.

Tuition and Fees (Cont.)

Cosmetology

Tuition Payment Period 1	\$6,000.00
Cosmetology Kit, Textbook, Laptop (Non-Refundable)	\$2,000.00
Total Payment Period 1	\$8,000.00
Tuition Payment Period 2	\$6,000.00
Total Payment Period 2	\$6,000.00
Total Program Costs	\$14,000.00

Record Retention Statement

This institution maintains all active student records at the Yuba City campus: Sutter County Career Training Center, Yuba City Campus, 875 Harter Parkway, Yuba City, CA 95993 within the state of California. This institution maintains inactive academic, financial/financial aid, Veterans student records and initial employment records for graduates, for a period of not less than five years from the student’s last date of attendance. The records for all active and inactive Yuba City and Woodland Students are maintained at Sutter County Career Training Center, Yuba City Campus, 875 Harter Parkway, Yuba City, CA 95993. Transcripts are maintained indefinitely and not less than 50 years in electronic format; one copy is saved securely in Sutter County Career Training Center’s cloud file repository, and another is saved to an external hard drive that is stored in a locked, fireproof cabinet at the campus.

Statement of Accreditation

Sutter County Career Training Center is accredited by the Accrediting Commission of Career Schools and Colleges (ACCSC).

The contact information for ACCSC is as follows.:

Address: 2101 Wilson Boulevard, Suite 302, Arlington, Virginia 22201

Phone: 703.247.4212

Fax: 703.247.4533

Website: <http://www.accsc.org>

Statement of Legal Control

Sutter County Career Training Center is an organizational unit of, and operated by, the Sutter County Superintendent of Schools Office which is a political subdivision of the State of California was established by the California Constitution. Tom Reusser is the Superintendent and Ron Sherrod is the Assistant Superintendent, Business Services.

The Board of Trustees is comprised of

Area 1- Gurv Pamma

Area 2-Mike Reid

Area 3- Kash Gill

Area 4-Harjit Singh

Area 5- Victoria Lachance

Administration

Tom Reusser, Superintendent

Ron Sherrod, Assistant Superintendent, Business Services

Jacob Holmes, Assistant Superintendent, Career and Adult Education

Staff

Joanna Alvarado, Compliance Coordinator

Jay VanDuzer, Financial Aid Director

Tera Tuttle, Financial Aid Advisor, Administrative Secretary 1

Yesenia Chavez, Admissions Representative

Anita Larson, Career Services Specialist

Shannon Stead, Registrar

Wanda Boley, School Secretary

Faculty

Mary Nichols, Lead Medical Assistant Instructor

Daniela Reyes, Medical Assistant Instructor

Tammie Rymer, Externship Supervisor/Medical Assistant Instructor

Rebecka Ulrey, Lead Cosmetology Instructor

Heidi Pratt, Cosmetology Instructor

Natalie McBane, Cosmetology Instructor

All information in the content of this catalog is current and correct and is so certified as true by the Director.

Title IX or Affirmative Action

The College complies with and carries out its responsibilities to prevent discrimination (including sexual harassment and sexual violence) in accordance with applicable federal, state or local laws, ordinances or regulations, including Title VI of the Civil Rights Act of 1964, Title IX of the Education Amendments of 1972, Section 504 of the Rehabilitation Act of 1973, Age Discrimination Act of 1975, and the Vietnam Era Veterans Readjustment Assistance Act. If any student wishes to file a complaint covered by these regulations, he/she must follow the grievance procedures of the College. The College investigates all complaints in a thorough, impartial and timely manner, including those of discrimination on the basis of sex (including sexual assault and harassment), The College takes prompt and equitable action to investigate and address any reports or complaints that come to the attention of school personnel, either formally or informally. If an allegation is determined to be credible, the College takes immediate steps to eliminate the harassment, prevent its recurrence, and address its effects as appropriate.

Title IX or affirmative action-related questions or complaints may be directed to either of the following:

Joanna Alvarado, Compliance Coordinator III
Address: 875 Harter Parkway, Yuba City, CA 95991
Phone: (530) 822-5120 ext. 4814
Email: jalvarado@suttercountyctc.edu

Questions may also be directed to the U.S. Department of Education's Office for Civil Rights
<https://www2.ed.gov/about/contacts/gen/index.html>

TPPPA Issued by the US Department of Education

Effective 10/22/2022, Sutter County Career Training Center was granted a Temporary Provisional Program Participation Agreement (TPPPA) by the US Department of Education. On 10/29/2021, the US Department of Education notified Sutter County Career Training Center that the TPPPA will be continued on a month-month basis until submission of final documents required by the US Department of Education and a final determination on the application by the US Department of Education.

Uniform Complaint Procedure

It is the intention of the Board of Education that every member of the community shall have the right for prompt and orderly redress of a grievance relating to an alleged violation of federal and state laws or regulations of education programs. Therefore, pursuant to California Code of Regulation, Title 5, Section 4600, the district has developed necessary procedures to process a complaint regarding educational services provided by the adult school. A copy of the uniform complaint policy is available at each site where adult education is offered. Tom Reusser, County Superintendent, Sutter County Superintendent of Schools Office, 875 Harter Parkway, Yuba City, CA 95993.

Grievance Procedure

In addition, to the Uniform Complaint Procedure above, any student experiencing conflict or having a complaint can speak with their instructor. If the matter cannot be successfully resolved, the student should request a meeting with the Director or may contact the Director in writing at Sutter County Career Training Center, 875 Harter Parkway, Yuba City, CA 95993. A student or any member of the public may file a complaint by communicating orally or in writing. If an oral complaint is not resolved within a reasonable period and the student complains of the same matter, the student must submit the complaint in writing and the institution will respond within 10 working days.

Student Complaint Procedure - ACCSC

Schools accredited by the Accrediting Commission of Career Schools and Colleges must have a procedure and operational plan for handling student complaints. If a student does not feel that the school has adequately addressed a complaint or concern, the student may consider contacting the Accrediting Commission. All complaints reviewed by the Commission must be in written form and should grant permission for the Commission to forward a copy of the complaint to the school for a response. This can be accomplished by filing the ACCSC Complaint Form. The complainant(s) will be kept informed as to the status of the complaint as well as the final resolution by the Commission. Please direct all inquiries to:

Accrediting Commission of Career Schools & Colleges
2101 Wilson Boulevard, Suite 302
Arlington, VA 22201
(703) 247-4212
www.accsc.org | complaints@accsc.org

A copy of the ACCSC Complaint Form is available at the school and may be obtained by contacting complaints@accsc.org or at <https://www.accsc.org/StudentCorner/Complaints.aspx>